

# SECOND QUARTER SECTOR STATISTICS REPORT FOR THE FINANCIAL YEAR 2022/2023 (1<sup>ST</sup> OCTOBER – 31<sup>ST</sup> DECEMBER 2022)

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#### Disclaimer:

Although every effort has been made to ensure the accuracy of the data contained in this report, the Authority is not liable for inaccuracies in any of the information contained in this report, which is contingent upon the operators'/service providers' compliance returns.

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#### **LIST OF ACRONYMS**

B2B Business to Business
B2C Business to Customer
C2B Customer to Business
C2G Citizen to Government

DoS Denial-of-Service

EASSy Eastern Africa Submarine Cable Systems

FTTH/O Fibre-To-The-Home/Office

FY Financial Year

Gbps Gigabits per second

ICTs Information Communication Technologies

KE-CIRT/CC National Kenya Computer Incident Response Team/Coordination Centre

LION2 Lower Indian Ocean Network

Mbps Megabits per second

MoU Minutes of Use

MVNO Mobile Virtual Network Operator NCC National Cybersecurity Centre

P2P Person to Person

SEACOM Sea Sub-Marine Communications Limited

SIM Subscriber Identification Module

SMS Short Messaging Service

TEAMS The East African Marine System

LTE Long Term Evolution

UMTS Universal Mobile Telecommunication System

#### **PRELIMINARY NOTES**

This report is based on data provided by licensees in the ICT sector as per their license conditions and obligations.

The information provided in this report is subject to review during the subsequent quarter in case of any revisions or updates from the licensees.

The Authority developed and published a manual on definitions and methodologies of collecting and reporting administrative data on Telecommunication indicators. The Manual, which was prepared in consultation with the International Telecommunications Union (ITU) is available on <a href="https://ca.go.ke/wp-content/uploads/2020/03/ICT-Indicators-Manual-2019-.pdf">https://ca.go.ke/wp-content/uploads/2020/03/ICT-Indicators-Manual-2019-.pdf</a>

## **SUMMARY OF ICT INDICATORS**

This Second Quarter Sector Statistics Report for the 2022/23 Financial Year provides the performance and trends in the ICT sector for the period 1<sup>st</sup> October to 31<sup>st</sup> December 2022 in:

- 1. Mobile networks services
- 2. Fixed network services
- 3. Courier services
- 4. Broadcasting services
- 5. Frequency spectrum management
- 6. Electronic transactions and Cyber space management

| Indicator/Period                         | Q2 (Oct-Dec 2022)       | Q1 (July-Sep 2022) | Quarterly<br>Variation<br>(%) |
|--|-------------------------|--------------------|-------------------------------|
|  | MOBILE NETWORK SERVICES |                    |                               |
| Subscriptions of Mobile                  |                         |                    |                               |
| Total Mobile (SIM) Subscriptions         | 65,737,164              | 65,459,720         | 0.4                           |
| Machine-to-Machine (M2M) Subscriptions   | 1,510,236               | 1,429,131          | 5.7                           |
| Mobile Data and Broadband Subscriptions  |                         |                    |                               |
| Mobile Data Subscriptions                | 47,760,337              | 47,381,242         | 0.8                           |
| Penetration of Mobile Phones             |                         |                    |                               |
| Penetration of Feature Phones (%)        | 68.1                    | 66.6               | 2.3                           |
| Penetration of Smart Phones (%)          | 60.2                    | 54.3               | 10.9                          |
| Mobile Money Transfer Services           |                         |                    |                               |
| Number of Registered Mobile Money Agents | 318,607                 | 307,928            | 3.5                           |
| Mobile Money Subscriptions               | 38,645,654              | 37,403,762         | 3.3                           |

| Voice Traffic (Minutes)                            |                |                |       |
|--|----------------|----------------|-------|
| On-Net Voice Traffic                               | 18,078,317,940 | 16,450,448,487 | 9.9   |
| Off-Net Voice Traffic                              | 2,752,607,034  | 2,463,847,876  | 11.7  |
| Mobile Network to Fixed Network                    | 15,389,719     | 17,063,562     | -9.8  |
| SMS Traffic  |                |                |       |
| SMS On-Net   | 10,699,243,196 | 12,582,653,244 | -15.0 |
| SMS Off-Net  | 1,414,535,794  | 1,644,644,086  | -14.0 |
| International Mobile Traffic                       |                |                |       |
| Voice Traffic (Minutes)                            |                |                |       |
| International Incoming Mobile Voice Traffic        | 98,519,787     | 101,963,388    | -3.4  |
| International Outgoing Mobile Voice Traffic        | 177,525,228    | 169,784,929    | 4.6   |
| SMS Traffic  |                |                |       |
| International Incoming SMS                         | 8,681,273      | 9,193,035      | -5.6  |
| International Outgoing SMS                         | 4,709,102      | 5,016,164      | -6.1  |
| Roaming Traffic                                    |                |                |       |
| Out-bound Roaming Traffic                          |                |                |       |
| Out-bound Roaming Incoming Voice Traffic (Minutes) | 137,131,182    | 126,247,595    | 8.6   |
| Out-bound Roaming Outgoing Voice Traffic (Minutes) | 14,905,053     | 12,400,736     | 20.2  |
| Out-bound Roaming Incoming SMS                     | 51,606,679     | 46,367,551     | 11.3  |
| Out-bound Roaming Outgoing SMS                     | 6,834,474      | 6,904,649      | -1.0  |
| Data Volumes (MB)                                  | 109,547,537    | 91,534,504     | 19.7  |
| In-bound Roaming Traffic                           |                |                |       |
| In-bound Roaming Incoming Voice Traffic (Minutes)  | 39,865,338     | 34,998,181     | 13.9  |
| In-bound Roaming Outgoing Voice Traffic (Minutes)  | 4,173,389      | 3,488,801      | 19.6  |
| In-bound Roaming Incoming SMS                      | 36,399,899     | 30,921,954     | 17.7  |

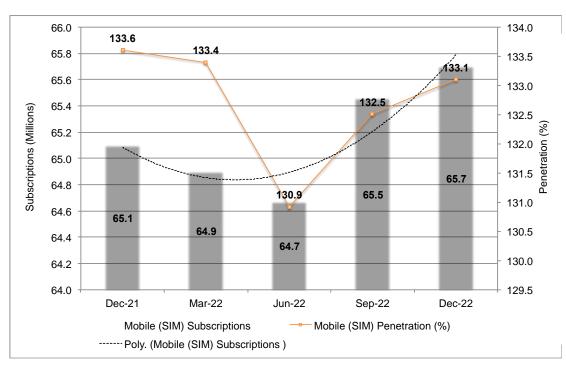
| In-bound Roaming Outgoing SMS                  | 1,889,054             | 1,637,272   | 15.4  |
|--|-----------------------|-------------|-------|
| Data Volumes (MB)                              | 185,270,295           | 152,389,447 | 21.6  |
| F  | IXED NETWORK SERVICES |             |       |
| Fixed Voice Subscriptions                      |                       |             |       |
| Fixed Line Subscriptions                       | 10,676                | 11,742      | -9.1  |
| Fixed Wireless Subscriptions                   | 1,287                 | 1,267       | 1.6   |
| Fixed VoIP Subscriptions                       | 51,144                | 54,859      | -6.8  |
| Domestic Fixed Voice Traffic                   |                       |             | I     |
| Fixed line-Fixed line                          | 71,881                | 77,315      | -7.0  |
| Fixed Wireless-Fixed Wireless                  | 283,117               | 281,306     | 0.6   |
| Fixed to Mobile                                | 26,648,830            | 25,030,280  | 6.5   |
| International Fixed Voice Traffic              |                       |             | I     |
| Incoming Fixed Voice Traffic                   | 3,665,685             | 3,013,147   | 21.7  |
| Outgoing Fixed Voice Traffic                   | 2,090,566             | 1,241,835   | 68.3  |
| Outgoing Fixed VOIP                            | 527,585               | 580,687     | -9.1  |
| Fixed Data and Broadband Services              |                       |             | I     |
| Fixed Data/internet subscriptions              | 809,197               | 986,462     | -18.0 |
| Total Available International Bandwidth (Gbps) | 11,970.53             | 11,971.23   | 0.0   |
| Total Used International Bandwidth (Gbps)      | 6,469.94              | 6,135.40    | 5.5   |
|  | COURIER SERVICES      |             | 1     |
| Domestic Courier Traffic                       |                       |             |       |
| Outgoing Domestic Letters                      | 398,726               | 708,119     | -43.7 |
| Outgoing Domestic Courier Items                | 1,064,029             | 1,234,677   | -13.8 |
| International Courier Traffic                  |                       | ·           | 1     |
| International Outgoing Letters                 | 453,951               | 452,701     | 0.3   |
| International Incoming Letters                 | 111,222               | 125,352     | -11.3 |

| В  | ROADCASTING SERVICES     |             |          |
|--|--------------------------|-------------|----------|
| Licensed Stations                          |                          |             |          |
| Licensed Commercial Free to Air TV         | 306                      | 300         | 2.0      |
| Licensed Commercial FM radio               | 180                      | 172         | 4.7      |
| Licensed Community Free to Air TV          | 9                        | 9           | 0.0      |
| Licensed Community FM Radio                | 63                       | 55          | 14.5     |
| Subscription Services                      |                          |             | I        |
| DTT Subscriptions                          | 4,385,491                | 4,337,703   | 1.1      |
| DTH Subscriptions                          | 1,746,179                | 1,680,381   | 3.9      |
| Cable Subscriptions                        | 59,440                   | 62,386      | -4.7     |
| FREQUE                                     | NCY SPECTRUM MANAGEMEN   | IT          | I        |
| Microwave links Deployed                   | 166                      | 203         | -18.2    |
| Fixed Links Decommissioned                 | 74                       | 135         | -45.2    |
| FM Sound Broadcasting Frequencies Assigned | 7                        | 17          | -58.8    |
| ELECTRONIC TRANS                           | ACTIONS AND CYBERSPACE M | ANAGEMENT   | ı        |
| . CO.KE Domain                             | 100,420                  | 98,662      | 1.8      |
| Cyber Security Landscape                   |                          |             |          |
| Total Cyber Threats Detected               | 249,991,852              | 278,030,354 | -10.1    |
| Total Cyber Threat Advisories              | 3,554,356                | 5,313,512   | -33.1    |
|  | POPULATION               | 1           | <u>I</u> |
| Total Population in Kenya (Millions)*      | 49.4                     | 49.4        | 0.0      |

<sup>\*</sup>Economic Survey 2022

#### 1. MOBILE NETWORK SERVICES

#### 1.1 Mobile (SIM) Subscriptions



The number of mobile subscriptions increased from 65.5 million reported last quarter 65.7 to million during the reference period, representing penetration rate of 133.1 %.

Source: CA, Operators' Returns

Figure 1: Mobile Subscriptions and Penetration

The number of active mobile (SIM) subscriptions per operator by contract type is as shown in figure 2.

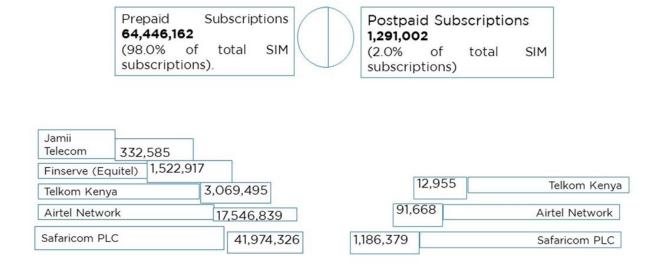
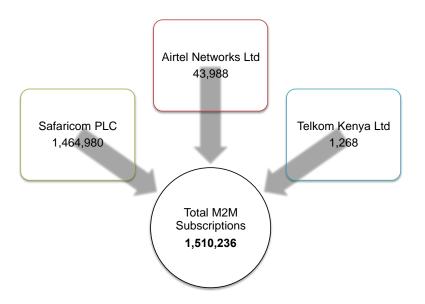


Figure 2: Mobile Subscription per Operator

# 1.2 Machine-to-Machine Subscriptions



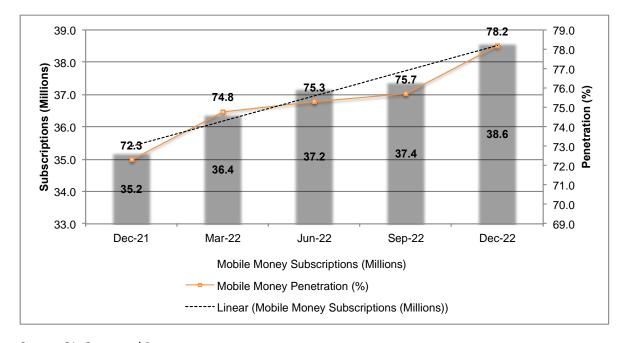
The number of SIM cards used to facilitate communication between machines such as car tracking services stood at 1,510,236 as at 31st December 2022.

Source: CA, Operators' Returns.

Figure 3: Machine-to-Machine Subscriptions

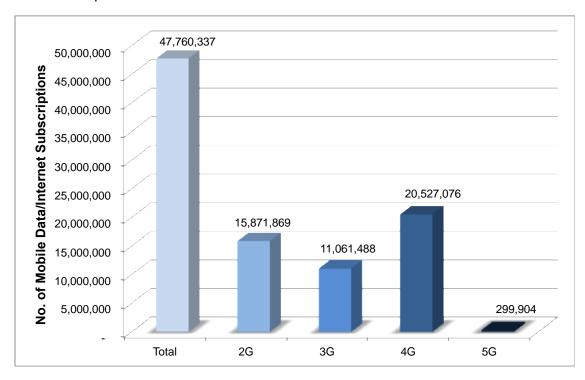
# 1.3 Mobile Money Services

The uptake of mobile money services remained steady with the reference period recording 38.6 million subscriptions up from 37.4 million recorded during the previous period, representing a penetration rate of 78.2 percent.



#### 1.4 Mobile Data and Broadband<sup>1</sup> Services

The total mobile data/Internet subscriptions stood at 47.7 million during the reference period, out of which 66.8 percent were on mobile broadband. Data/Internet users have embraced higher mobile network generations such as 4G that offer faster Internet speeds that enhance customer experience.



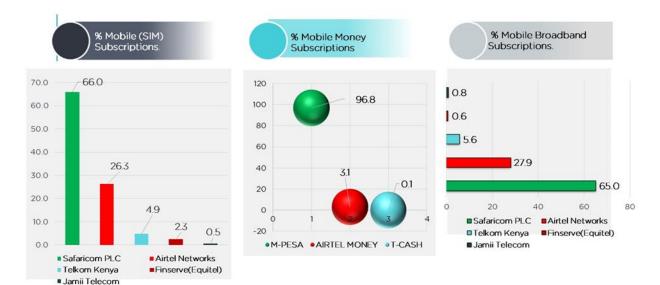
Source: CA, Operators' Returns

Figure 5: Mobile Data Subscriptions

# 1.5 Market Shares in Subscriptions for Mobile Services

The market shares in subscriptions for the respective mobile services is as shown in Figure 6.

<sup>&</sup>lt;sup>1</sup> Mobile broadband includes 3G, 4G and 5G. Broadband refers to connectivity that delivers interactive, secure, quality and affordable services at a minimum speed of 2Mbps (The National Broadband Strategy 2018-2023)



Source: CA, Operators' Returns

Figure 6: Mobile Market Shares

#### 1.6 Mobile Phone Devices



Figure 7: Mobile Phone Devices

## 1.7 Domestic Mobile Voice Traffic (Minutes)

The total outgoing domestic mobile voice traffic increased by 10.1 percent to post 20.8 billion minutes from 18.9 billion recorded in the previous quarter. The growth is attributed to the various voice promotions and special offers launched by the market players during the period coupled with long school holidays and the festive season.

Table 1: Domestic Mobile Voice Traffic (Minutes)

| Indicator/Period                               | Oct-Dec 22     | Jul-Sep 22     | Quarterly Variation (%) |
|--|----------------|----------------|-------------------------|
| Total Outgoing Traffic                         | 20,846,314,693 | 18,931,359,926 | 10.1                    |
| On-net (Own Network –<br>Own Network)          | 18,078,317,940 | 16,450,448,487 | 9.9                     |
| off-net (Own Network to Other Mobile Networks) | 2,752,607,034  | 2,463,847,876  | 11.7                    |
| Mobile Network to Fixed<br>Network             | 15,389,719     | 17,063,562     | -9.8                    |

Source: CA, Operators' Returns,

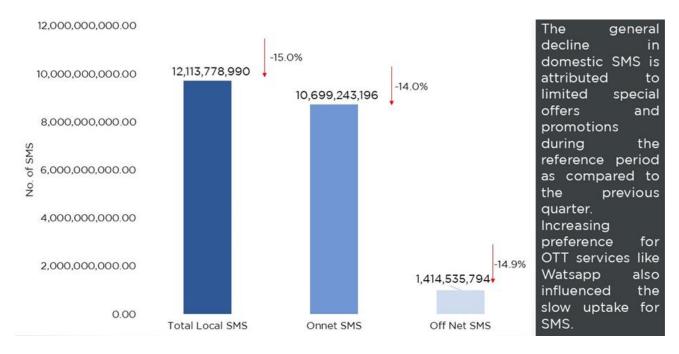
## 1.8 Minutes of Use per Call per Operator

Customers on Airtel Networks spent more time on a single on-net call averaging 2.8 minutes. Further, Telkom Kenya Ltd and Equitel customers recorded the highest average Minutes of Use per off net call at 1.3, mainly attributed to the lower calling rates offered by the operators.

Table 2: Minutes of Use per Call (Minutes)

| Period                           | Oct-Dec 22          | Oct-Dec 22           |                     | -Sep 22              |
|----------------------------------|---------------------|----------------------|---------------------|----------------------|
| Operator/Indicator               | On-net<br>(Minutes) | Off-net<br>(Minutes) | On-net<br>(Minutes) | Off-net<br>(Minutes) |
| Total Average                    | 1.7                 | 1.1                  | 1.6                 | 1.0                  |
| Safaricom PLC                    | 1.5                 | 1.1                  | 1.4                 | 1.0                  |
| Airtel networks Limited          | 2.8                 | 1.0                  | 2.7                 | 0.9                  |
| Telkom Kenya Limited             | 2.0                 | 1.3                  | 2.0                 | 1.3                  |
| Equitel                          | 2.5                 | 1.3                  | 2.3                 | 1.3                  |
| Jamii Telecommunications Limited | 0.1                 | 1.2                  | 0.1                 | 1.1                  |

#### 1.9 Mobile SMS Traffic



Source: CA, Operators' Returns

Figure 8: Domestic SMS Traffic

# 1.10 Voice and SMS Traffic per Operator

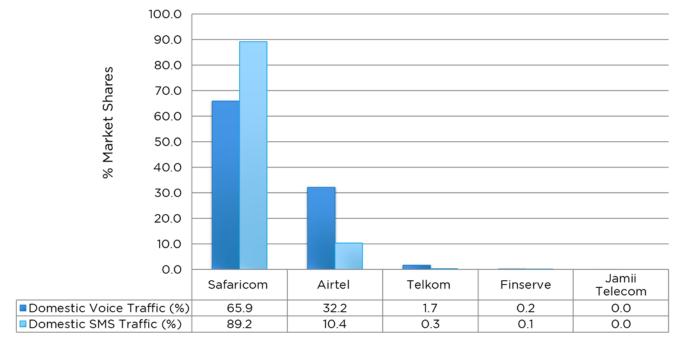
The trends in domestic mobile voice and SMS traffic per operator are shown in Table 3.

Table 3: Domestic Mobile Traffic per Operator

| Indicato | or/Operato | or      | Safaricom PLC  | Airtel<br>Networks<br>Kenya Limited | TKL         | Equitel    | JTL       | Total          |
|----------|------------|---------|----------------|-------------------------------------|-------------|------------|-----------|----------------|
|          |            | On-net  | 12,870,058,904 | 4,993,251,314                       | 211,858,121 | 3,108,684  | 40,917    | 18,078,317,940 |
|          | Voice      | Off-net | 864,813,636    | 1,709,501,478                       | 144,176,640 | 31,752,584 | 2,362,696 | 2,752,607,034  |
| Oct-Dec  |            | Total   | 13,734,872,540 | 6,702,752,792                       | 356,034,761 | 34,861,268 | 2,403,613 | 20,830,924,974 |
| 22       |            | On-net  | 10,108,607690  | 585,492,297                         | 2,907,337   | 2,211,516  | 24,356    | 10,699,243,196 |
|          | SMS        | Off-net | 706,389,784    | 668,838,586                         | 34,646,616  | 4,178,546  | 482,262   | 1,414,535,794  |
|          |            | Total   | 10,814,997,474 | 1,254,330,883                       | 37,553,953  | 6,390,062  | 506,618   | 12,113,778,990 |

#### 1.11 Market shares in Domestic Mobile Voice and SMS Traffic

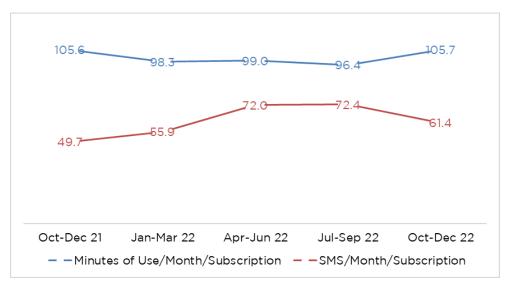
The market shares in domestic mobile voice and SMS traffic are as shown in Figure 9.



Source: CA, Operators' Returns

Figure 9: Market Shares in Domestic Mobile Voice and SMS

#### 1.12 Minutes/Month/Subscription vs SMS/Month/Subscription



The Minutes of Use per Month per Subscription increased from 96.4 recorded in the first quarter to 105.7 minutes during the reference period. Conversely, short messages sent per month per subscription declined from 72.4 to 61.4 messages.

Figure 10: MoU/Month/Subscription vs SMS/Month/Subscription

## 1.13 International Mobile Traffic

International incoming mobile voice traffic declined by 3.4 percent whereas international outgoing mobile voice traffic rose by 4.6 percent during the reference period. International incoming and outgoing mobile SMS declined by 5.6 and 6.1 percent to 8.6 million and 4.7 million messages respectively. This is mainly as a result of increased preference for OTT channels such as Whatsapp and availability of lucrative special offers and promotions for data bundles that facilitate access to OTTs.

Table 4: International Mobile Traffic

| Indicator/Period                  | Region     | Oct-Dec 22  | Jul-Sep 22  | Quarterly<br>Variation (%) |
|-----------------------------------|------------|-------------|-------------|----------------------------|
| International Incoming Mobile     | EAC        | 69,632,376  | 69,328,822  | 0.4                        |
| Voice Minutes                     | Others     | 28,887,411  | 32,634,566  | -11.5                      |
|                                   | Total      | 98,519,787  | 101,963,388 | -3.4                       |
| International Outgoing Mobile     | EAC        | 100,714,458 | 88,687,382  | 13.6                       |
| Voice Minutes                     | Others     | 76,810,770  | 81,097,547  | -5.3                       |
|                                   | Total      | 177,525,228 | 169,784,929 | 4.6                        |
| International Incoming I          | Mobile SMS | 8,681,273   | 9,193,035   | -5.6                       |
| International Outgoing Mobile SMS |            | 4,709,102   | 5,016,164   | -6.1                       |

Source: CA, Operators' Returns

## 1.14 Roaming Traffic

The trends in outbound and inbound roaming traffic are as shown in *Tables 5 and 6*. Notably, both in-bound and outbound traffic from Tanzania and Burundi remained low, which is attributed to the fact that the two countries are yet to join the One Network Area initiative in the region.

Table 5: Outbound Roaming Traffic

| Country / Indicator | Incoming Voice (Minutes) | Incoming<br>SMS | Outgoing Voice<br>(Minutes) | Outgoing SMS | Data Volumes<br>(MB) |  |  |
|---------------------|--------------------------|-----------------|-----------------------------|--------------|----------------------|--|--|
| Uganda              | 125,051,538              | 6,521,613       | 6,054,059                   | 1,932,145    | 36,377,106           |  |  |
| Tanzania            | 278,324                  | 11,440,146      | 1,076,150                   | 803,833      | 12,621,191           |  |  |
| Rwanda              | 4,763,293                | 0               | 629,474                     | 187,733      | 5,597,747            |  |  |
| Burundi             | 6,350                    | 775,697         | 4,057                       | 9,564        | 17,548               |  |  |
| S. Sudan            | 5,708,253                | 26,414          | 2,040,444                   | 253,361      | 206,736              |  |  |

| Democratic        | 8,327       | 115,839    | 201,841    | 23,491    | 24,000,154  |
|-------------------|-------------|------------|------------|-----------|-------------|
| Republic of Congo |             |            |            |           |             |
| EAC Total         | 135,816,085 | 18,879,709 | 10,006,025 | 3,210,127 | 78,820,482  |
| Others            | 1,315,097   | 32,726,970 | 4,899,028  | 3,624,347 | 30,727,055  |
| Total             | 137,131,182 | 51,606,679 | 14,905,053 | 6,834,474 | 109,547,537 |

Source: CA, Operators' Returns

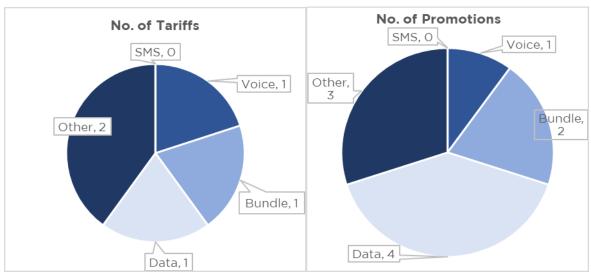
Table 6: In-bound Roaming Traffic

| Country / Indicator             | Incoming Voice<br>(Minutes) | Incoming SMS | Outgoing Voice (Minutes) | Outgoing SMS | Data Volumes (MB) |
|---------------------------------|-----------------------------|--------------|--------------------------|--------------|-------------------|
| Uganda                          | 26,921,091                  | 4,310,605    | 1,216,961                | 178,569      | 9,324,083         |
| Tanzania                        | 93,906                      | 13,276,838   | 81,882                   | 130,208      | 1,197,817         |
| Rwanda                          | 9,645,948                   | 2,054,347    | 224,295                  | 34,251       | 1,331,650         |
| Burundi                         | 815                         | 3,176        | 504                      | 1,155        | 99                |
| S. Sudan                        | 2,030,845                   | 923,483      | 169,718                  | 15,358       | 865,780           |
| Democratic<br>Republic of Congo | 13,199                      | 103,058      | 74,205                   | 12,374       | 124,097           |
| EAC Total                       | 38,705,804                  | 20,671,507   | 1,767,565                | 371,915      | 12,843,526        |
| Others                          | 1,159,534                   | 15,728,392   | 2,405,824                | 1,517,139    | 172,426,769       |
| Total                           | 39,865,338                  | 36,399,899   | 4,173,389                | 1,889,054    | 185,270,295       |

Source: CA, Operators' Returns

# 1.15 Tariffs, Promotions and Special Offers

The number of approved applications for tariffs and, promotions and special offers filed by MNOs during the referenced period is as shown in Figure 11.



Source: CA, filed tariffs, promotions and special offers

Figure 11: Distribution of Tariffs, Promotions and Special Offers

# 1.16 Average Pay-As-You-Go (PAYG) Tariffs

Table 7: Average Pay-As-You-Go (PAYG) Tariffs

| Market          | Tariff (Ksh.) |
|-----------------|---------------|
| Voice (KES/Min) | 3.92          |
| SMS (KES/SMS)   | 1.19          |
| Data (KES/MB)   | 4.59          |

Source: CA

Table 8: Average Pay TV Tariffs

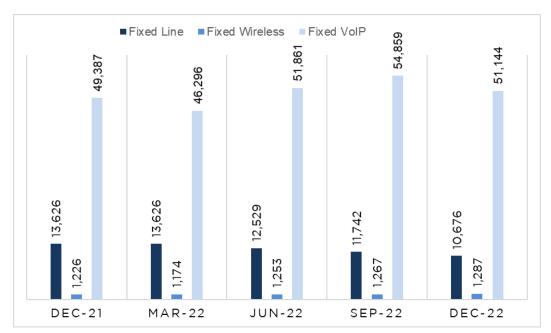
| Market                                | Tariff (Ksh.) |
|---------------------------------------|---------------|
| Average Lowest Monthly Bouquet (KES)  | 249           |
| Average Highest Monthly Bouquet (KES) | 1,249         |

Source: CA

# 2. FIXED NETWORK SERVICES

# 2.1 Fixed Telephone Subscriptions

Fixed line, fixed wireless and fixed VoIP subscriptions stood at 10,676, 1,287 and 51,144 respectively.



Source: CA, Operators' Returns

Figure 12: Fixed Voice Subscriptions

#### 2.2 Domestic Fixed Voice Traffic

The total domestic fixed network traffic grew to 27.0 million minutes as shown in Table 9.

Table 9: Domestic Fixed Voice Traffic (Minutes)

| Domestic Fixed Voice Traffic (Minutes) | Oct-Dec 22 | Jul-Sep 22 | Quarterly Variation (%) |
|--|------------|------------|-------------------------|
| Fixed-Fixed                            | 71,881     | 77,315     | -7.0                    |
| Fixed Wireless-Fixed Wireless          | 283,117    | 281,306    | 0.6                     |
| Fixed to Mobile                        | 26,648,830 | 25,030,230 | 6.5                     |
| Total Domestic Fixed Network Traffic   | 27,003,828 | 25,388,851 | 6.4                     |

Source: CA, Operators' Returns

## 2.3 International Fixed Voice Traffic

During the period under review, international incoming fixed voice recorded an upward trend whereas outgoing fixed voice and outgoing fixed VoIP traffic recorded a downward trend as shown in Table 10.

Table 10: International Fixed Voice Traffic

| Indicator/Period                                   | Oct-Dec 22 | Jul-Sep 22 | Quarterly<br>Variation (%) |
|--|------------|------------|----------------------------|
| International Incoming Fixed Network Voice traffic | 3,665,685  | 3,013,147  | 21.7                       |
| International Outgoing Fixed Network Voice traffic | 2,090,566  | 1,241,835  | 68.3                       |
| International Outgoing Fixed VoIP traffic          | 527,585    | 580,687    | -9.1                       |

Source: CA, Operators' Returns

# 2.4 Fixed Data and Broadband Subscriptions

Fiber to the Home (FTTH) recorded the highest number of fixed broadband subscriptions and data speeds between 2Mbps and 10Mbps recorded the highest number of subscriptions.

Table 11: Fixed Data and Broadband Subscriptions

| Totals                            | 8,176    | 12,873               | 476,023              | 272,871              | 34,850                | 4,329                | 75      | 809,197 |
|-----------------------------------|----------|----------------------|----------------------|----------------------|-----------------------|----------------------|---------|---------|
| Other Fixed                       | -        | -                    | 665                  | 85                   | 25                    | 2                    | -       | 777     |
| Satellite                         | 27       | 248                  | 328                  | 127                  | -                     | -                    | -       | 730     |
| Fixed Wireless                    | 8,138    | 8,243                | 179,541              | 9,215                | 2,263                 | 307                  | -       | 207,707 |
| FTTO                              | -        | 4,141                | 21,738               | 11,541               | 4,331                 | 1,393                | 75      | 43,219  |
| FTTH                              | -        | 200                  | 221,064              | 123,070              | 15,660                | 2,254                | -       | 362,248 |
| Copper (DSL)                      | 11       | 23                   | 394                  | 374                  | 5                     | -                    | -       | 807     |
| Cable Modem                       | -        | 18                   | 52,293               | 128,459              | 12,566                | 373                  | -       | 193,709 |
| Internet<br>Technology/Spe<br>eds | <256Kbps | =>256Kbps <<br>2Mbps | =>2 Mbps<br><10 Mbps | =>10Mbps<br><30 Mbps | =>30 Mbps<br><100Mbps | =>100 Mbps<br><1Gbps | =>1Gbps | Totals  |

Source: CA, Operators' Returns. Data excludes Jamii Telecommunications Ltd.

## 2.5 Fixed Data Subscriptions by Operator

During the quarter under review, Safaricom PLC recorded the highest market shares in fixed data subscriptions at 46.1 percent followed by Wananchi Group at 31.1 percent as shown in Table 12.

Table 12: Fixed Data Subscriptions by Operator

| Service Provider/Indicator                   | Number of data subscriptions | Percentage Market share (%) |
|--|------------------------------|-----------------------------|
|  | ·                            | • •                         |
| Safaricom PLC                                | 372,872                      | 46.1                        |
| Wananchi Group (Kenya) Limited*              | 251,340                      | 31.1                        |
| Poa Internet Kenya Ltd                       | 120,168                      | 14.9                        |
| Liquid Telecommunications Kenya              | 17,837                       | 2.2                         |
| Mawingu Networks Ltd                         | 14,951                       | 1.8                         |
| Dimension Data Solutions East Africa Limited | 13,950                       | 1.7                         |
| Telkom Kenya Ltd                             | 4,514                        | 0.6                         |

| Vilcom Network Limited        | 4,086 | 0.5 |
|-------------------------------|-------|-----|
| Afriq Networks Solutions Ltd  | 1,526 | 0.2 |
| Other Fixed Service providers | 7,953 | 1.0 |

Source: CA Operators' Returns, \* includes Wananchi Group, Wananchi Telecom, ISAT and Simbanet.

#### 2.3 International Bandwidth

The total utilized undersea bandwidth capacity grew by 5.5 percent to 6,467.36 out of which, 4,361.54Gbps was used in the country and 2,105.82Gbps sold outside the country as shown in Table 13.

Table 13: International Internet Bandwidth (Gbps)

| Indicator/<br>Period                                      |    | Oct – Dec 22 |               | Jul-                    | Sep 22          | Quarterly<br>Variation<br>(%) |      |
|---|----|--------------|---------------|-------------------------|-----------------|-------------------------------|------|
| Total Availa<br>(Lit/Equip)<br>Bandwidth<br>Capacity (Gbp |    |              | 11,970.5      | 11,970.53               |                 | 971.23                        | 0.0  |
| Undersea  |    | SEA          | СОМ           | 3,920.00                | SEACOM          | 3,920.00                      | 0.0  |
| Bandwidth   |    | TE           | AMS           | 1,618.00                | TEAMS           | 1,618.00                      | 0.0  |
| Capacity  |    | Telkom       | EASSY         | 4,990.00                | EASSY           | 4,990.00                      | 0.0  |
|   |    | Kenya        | Lion 2        | 571.50                  | Lion 2          | 572.20                        | -0.1 |
|   |    |              | DARE 1        | 866.04                  | DARE 1          | 866.04                        | 0.0  |
| Satellite<br>Bandwidth<br>Capacity                        |    |              | 4.99          |                         | 2               | 1.99                          | 0.0  |
|   |    |              | Total U       | tilized Bandwidth       | Capacity (Gbps) |                               |      |
| Undersea<br>Bandwidth<br>Capacity                         | So | ld In Kenya  | Sold in other | Sold in other Countries |                 | Sold in other<br>Countries    |      |
|   |    | 4,361.54     | 2,105.82      |                         | 4,026.99        | 2,105.82                      | 5.5  |
| Satellite<br>Internet<br>Capacity                         |    |              | 2.59          |                         | 2.59            |                               | 0.0  |

Source: CA, Operators' Returns,

## 3. COURIER SERVICES

As shown in Table 14, the volume of letters and courier items sent within the country grew by 3.8 and 7.6 percent respectively. Similarly, International Outgoing and Incoming letters increased to stand at 446,184 and 114,633 respectively.

Table 14: Courier Items

| Indicator/Period                | Oct-Dec 22 | July-Sep 22 | Quarterly Variation (%) |
|---------------------------------|------------|-------------|-------------------------|
| Outgoing Domestic Letters       | 353,428    | 340,460     | 3.8                     |
| Outgoing Domestic Courier Items | 1,322,038  | 1,228,200   | 7.6                     |
| International Outgoing Letters  | 446,184    | 417,417     | 6.9                     |
| International Incoming Letters  | 114,633    | 111,601     | 2.7                     |

Source: CA, Operators' Returns, \*Data excludes Postal Corporation of Kenya (PCK)

#### 4. BROADCASTING SERVICES

The Authority in its mandate to promote and facilitate the development of diverse range of broadcasting services in Kenya and fostering a competitive broadcasting market issues licenses to service providers on a continuous basis.

#### 4.1 Licensees under Broadcast License Framework

Table 15: Licensees under Broadcast License Framework

| Indicator/Period                               | Dec-22 | Sep-22 | Quarterly<br>Variation (%) |
|--|--------|--------|----------------------------|
| Broadcast Signal Distributor                   | 2      | 2      | 0.0                        |
| Self-Provisioning Broadcast Signal Distributor | 3      | 3      | 0.0                        |
| Commercial Free to Air TV                      | 306    | 300    | 2.0                        |
| Community Free to Air TV                       | 9      | 9      | 0.0                        |
| Commercial FM radio                            | 180    | 172    | 4.7                        |
| Community FM Radio                             | 63     | 55     | 14.5                       |
| Subscription Broadcasting Service              | 18     | 18     | 0.0                        |
| Subscription Management Service                | 4      | 4      | 0.0                        |
| Landing Rights Authorization                   | 5      | 5      | 0.0                        |
| Total  | 590    | 568    | 3.9                        |

Source: CA

## 4.2 Subscription to Broadcasting Services

As at 31<sup>st</sup> December 2022, subscriptions to broadcasting services rose by 1.8 percent to a total of 6.2 million from 6.1 million reported during the last quarter. Table 16 shows the subscriptions breakdown per category per operator.

Table 16: Broadcasting Subscriptions

| Indicator/Period |                    | Dec-22    | Sep-22    | Quarterly<br>Variation (%) |
|------------------|--------------------|-----------|-----------|----------------------------|
| DTT              | Go TV              | 2,654,583 | 2,616,831 | 1.4                        |
|                  | Star Times         | 1,730,908 | 1,720,872 | 0.6                        |
|                  | Sub-Total          | 4,385,491 | 4,337,703 | 1.1                        |
| DTH              | Azam               | 68,599    | 67,778    | 1.2                        |
|                  | MultiChoice (DSTV) | 1,080,494 | 1,045,525 | 3.3                        |
|                  | Star Times         | 291,984   | 283,180   | 3.1                        |
|                  | Wananchi (Zuku)    | 305,102   | 283,898   | 7.5                        |
|                  | Sub-Total          | 1,746,179 | 1,680,381 | 3.9                        |
| Cable            | Cable One          | 2,484     | 2,427     | 2.3                        |
|                  | CTN (MSA)          | 2,002     | 1,975     | 1.4                        |
|                  | Wananchi (ZUKU)    | 51,259    | 52,384    | -2.1                       |
|                  | Hirani             | 3,600     | 3,600     | 0.0                        |
|                  | Matrucchaya        | 0         | 2,000     | -100.0                     |
|                  | Wadani Cable       | 95        | 0         | 100.0                      |
|                  | Sub-Total          | 59,440    | 62,386    | -4.7                       |
| Total            |                    | 6,191,110 | 6,080,470 | 1.8                        |

Source: CA

#### 5. FREQUENCY SPECTRUM MANAGEMENT

During the period under review, the Authority assigned frequencies to various operators for deployment of 166 microwave links and processed the decommissioning of 74 fixed links. Further, the Authority assigned 7 FM sound broadcasting frequencies to broadcasters.

Table 17: Frequency Spectrum Management

| Indicator/Perio                      | d          | Oct-Dec 22 | Jul-Sep 22 | Quarterly Variation (%) |
|--------------------------------------|------------|------------|------------|-------------------------|
| Microwave links Deploye              | ed         | 166        | 198        | -16.2                   |
| Fixed Links Decommission             | ned        | 74         | 357        | -79.3                   |
| FM Sound Bro<br>Frequencies Assigned | oadcasting | 7          | 13         | -46.2                   |

Source: CA

#### 6. ELECTRONIC TRANSACTIONS AND CYBER SPACE MANAGEMENT

## 6.1 Registered Domain Names

The total number of users for .KE domains was recorded at 100,420 as at 31<sup>st</sup> December, 2022 with .CO.KE sub-domain recording the highest market share of users at 89.6 percent. Table 18 illustrates the various sub-domains and their respective users.

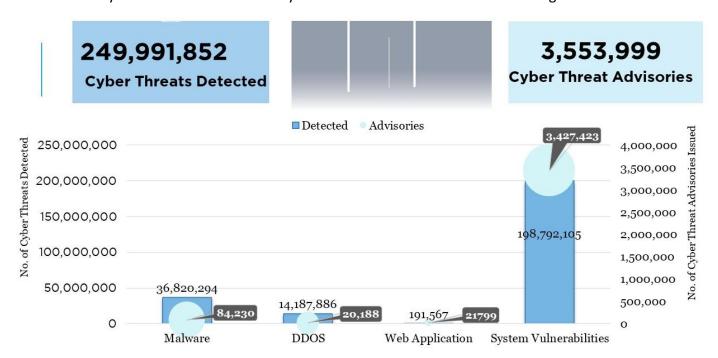
Table 18: .KE Domains

|            |                                     | Dec-22          |         |  |
|------------|-------------------------------------|-----------------|---------|--|
| SUB-DOMAIN | USER                                | Number of Users | % Users |  |
| CO.KE      | Companies                           | 90,000          | 89.6    |  |
| OR.KE      | Non-Profit-Making Organizations     | 1,846           | 1.8     |  |
| AC.KE      | Institutions of Higher Education    | 1,079           | 1.1     |  |
| SC.KE      | Lower and Middle Level Institutions | 931             | 0.9     |  |
| NE.KE      | Personal Websites and E-mail        | 48              | 0.0     |  |
| ME.KE      | Personal Websites and E-mail        | 1,325           | 1.3     |  |
| MOBI.KE    | Mobile Content                      | 32              | 0.0     |  |
| INFO.KE    | Information                         | 131             | 0.1     |  |
| GO.KE      | Government Institutions             | 656             | 0.7     |  |
| . KE       | Second level                        | 4,372           | 4.4     |  |
| Total      |                                     | 100,420         | 100.0   |  |

Source: Kenic.

# 6.2 National Cyber Space Landscape

The trends in cyber threats detected and cyber threat advisories are as shown in Figure 13.



Source: National KE-CIRT/CC

Figure 13: Cybersecurity Landscape

#### 7. CONCLUSION

The period between October to December 2022 was marked by a myriad of activities, which included the national examinations, long school holidays, Christmas and New Year festivities. These activities coupled with lucrative promotions and special offers launched by the various operators played a key role in driving the increased uptake for ICT services especially mobile voice traffic and data services.

The government is strongly committed to the advancement of the digital superhighway and infrastructure expansion in its digital transformation agenda. The continued roll-out of the 5G network, coupled with the landing of the PEACE cable, will enable consumers to access superfast Internet speeds, particularly in areas with high population density, and for linking connected devices, such as in manufacturing and healthcare.