

2nd October 2023

Addendum No. 1

To All Bidders,

CLARIFICATION FOR THE TENDER FOR PROVISION OF LICENSES AND MAINTENANCE OF IT SECURITY SOLUTION: CA/SCM/OT/01/2023-2024

Please refer to the above-mentioned tender that appeared in MY GOV on 12th September 2023.

Pursuant to clause 7.1 of the tender document uploaded to our website, and the supplier's portal, the Authority wishes to respond to clarifications sought out by some prospective bidders

| No | CLARIFICATION QUESTIONS | CA RESPONSE |
|----|--|--|
| 1. | Must quote for the cost of Comprehensive (24*7) on-Premise Support for the NAC System and appliance for a period of one (1) year: Do you require an on-site engineer 24/7? | The Authority does not require an on-site engineer 24/7 but on-Premise Support MUST be available 24*7 whenever required for the one (1) year period. |
| 2. | Must quote for the cost of Licenses Renewal for the NAC System and associated licenses for a period of one (1) year for a minimum of 1000 devices and a minimum of 500 users: What type of Cisco ISE License do you | Cisco ISE Apex Session LicensesCisco ISE Plus Licenses |
| | currently have? | Cisco Base Session LicensesCisco ISE TACACS |

ALL other conditions of the tender remain unchanged with the tender closing date being $4^{\rm th}$ October 2023 at 10:30 am E.A.T

Yours faithfully,

Jane Rotich

FOR: Ag. DIRECTOR GENERAL