

Ref: CA/SCM/OT/63/2023-2024

8<sup>th</sup> March 2024

Addendum No. 1

To All Bidders,

**REF: RESPONSE TO ALL BIDDERS - TENDER FOR SUPPLY, INSTALLATION, CONFIGURATION, TRAINING AND MAINTENANCE OF A DOMAIN DATA SECURITY SOLUTION - CA/SCM/OT/63/2023-2024**

Please refer to the above-mentioned tender that appeared in MY GOV on 27<sup>th</sup> February 2024.

The Authority wishes to respond to the clarifications sought by some prospective bidders as follows: -

**A. Preliminary examination for Determination of Responsiveness**

No	Item and Reference	Initial Requirement	Clarification
1.	<b>Preliminary examination for Determination of Responsiveness</b>	<b>Item No. 5</b> Valid Compliance Certificate from ICT Authority for Information Security ICTA Category 3, 2 or 1	Valid Compliance Certificate from ICT Authority for <b>Information Security</b> ICTA Category 3 or 2 or 1
		<b>Item No. 12</b> Bidder must be an Authorized Partner of the Proposed Solution Vendor/OEM and shall have authorization from the OEM to provide requested solutions (Licensing and implementation capabilities) duly dated and signed.	Bidder must be an Authorized Partner/ Vendor of the Proposed Solution and <b>MUST</b> have authorization from the OEM to provide the requested solutions.  Attach a valid MAF duly dated and signed by the OEM for Years 2022-2024

**B. Technical Compliance Evaluation**

No.	Item and Reference	Initial Requirement	Clarification
1.	Notes:	Data sheets and Brochures:	<p><b>Added</b></p> <p>Data Sheets or Brochures and or Bill of Materials for the solution MUST be provided and reference to page numbers or sections indicating compliance MUST be clearly highlighted.</p> <p>Any bid document without a Data Sheet or Brochures and or Bill of Material will be disqualified.</p> <p>Hyperlinks to the reference materials will not be accepted</p>
2.	<p><b>No. 1</b></p> <p><b>DMARC Monitoring and Protection:</b></p>	Deployment method:	<p>Cloud based SAAS subscription supporting protocols/features such as Hosted DMARC Services</p> <p>Hosted DKIM Services</p> <p>Hosted MTA-STS Services</p> <p>Hosted TLS-RPT</p> <p>Hosted SPF Services Based on SPF Macros Approach</p> <p>Hosted BIMi Services</p> <p>API Based Access</p> <p>PGP Encryption on for DMARC RUF Data</p> <p>Attach three (3) reference letters of similar nature of assignment executed in Kenya or internationally that</p>

			<p>have been satisfactorily and substantially completed. The reference letters MUST have the date when the assignment was done and valid contacts of the person to be contacted (email and/or phone number) for due diligence.</p> <p>Ability by platform capability to provide API</p>
3.	<b>No. 2 Dashboards and Reporting:</b>	Implementation of PGP encryption support for DMARC forensic reports	<p><b>Removed from this section</b></p> <p>Retained under <b>Privacy and Security</b> as “Effective Implementation of PGP encryption for DMARC forensic reports”</p>
4.	<b>No. 4 DNS Record Setup Assistance:</b>	DNS Record Setup	<p><b>Added</b></p> <p>Tools for querying SPF/DKIM/DMARC records in real-time.</p>
5.	<b>No. 7 Implementation, Post-Implementation, and Administration:</b>	Admin tasks and updating of DMARC policy to clear false positive and false negative	Ability to perform Admin tasks such as adding/removing domains, moving DMARC Policy, and forensic analysis.
		Proven capability to provide DMARC portal access and training for nominated personnel.	<p>Proven capability to provide DMARC portal access</p> <p><b>Added</b></p> <p>Training of at least six (6) ICT staff</p>
6.	<b>No. 9 Service Period and Objectives:</b>	Confirmation of a 5-year renewable service period.	Confirmation of a 5-year service period inclusive of all licenses renewable annually. Attach a commitment letter
		Verification of meeting the objectives, including detection of email-sending	<b>Removed</b>

		services, defining criteria for authentic emails, and creating whitelists.	
7.	<b>No. 10</b> <b>Standard SLA:</b>	Confirmation and assessment of the proposed standard 24x7 365 email support.	<p>Confirmation and assessment of the proposed standard 24x7 365 support.</p> <p>Attach a confirmation letter from OEM/ bidder's organization committing to 24x7 365 support for the solution</p> <p>Bidder shall submit maintenance support reports on a Quarterly basis to the Authority</p> <p>DMARC Platform must be ISO27001:2022 and SOC2 Type 2 certified</p> <p>Attach ISO27001:2022 from the OEM</p>
8.	<b>No. 11</b> <b>Overall Suitability:</b> <b>Solution</b>	<p>Evaluation of the overall suitability of the proposed DMARC solution to meet the organization's specific needs and scalability for future growth.</p> <p>The proposals will be assessed based on the above criteria, and vendors are encouraged to provide detailed information and evidence demonstrating their capabilities in each area.</p>	<p>Evaluation of the overall suitability of the proposed DMARC solution to meet the Authority's specific needs and scalability for future growth. Vendors are encouraged to provide detailed information and evidence demonstrating their capabilities in each area.</p> <p>Attach a writeup/ proposal on the solution indicating why it is suitable for the Communications Authority</p> <p>Attach a Workplan and solution deployment approach/methodology</p>

**C. Financial Evaluation**

No.	Item and Reference	Initial Requirement	Clarification
1.	<b>Financial Evaluation Part B</b>	Cost of Annual Comprehensive (24*7) on-Premise Support for Domain Data Security Solution Four (4) years. The cost MUST include the cost of annual Licenses.	Cost of Annual Comprehensive (24*7) on-Premise Support and Maintenance for the Domain Data Security Solution for Four (4) years. The cost MUST include the cost of all annual Licenses. Annual Support and Maintenance inclusive of all licenses shall be payable annually in arrears after renewal of licenses and provision of support report.

**Other Clarifications**

No.	Question	CA's Response
1.	What is the Email System used by CA, Hosting location?	Microsoft Exchange 2016 hosted On-Prem
2.	What platform is hosting CA's domain?	Details shall be provided during the implementation period
3.	What is the total number of Mail Boxes?	500 mailboxes

**ALL other conditions of the Tender remain unchanged**

  
**Peter Mwangi**  
**FOR: DIRECTOR GENERAL**

