

March 19th, 2026

Addendum No. 2

To All Bidders,

RESPONSE TO ALL BIDDERS- CLARIFICATION FOR TENDER NO. CA/SCM/OT/04/2025-2026 TENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF QUALITY-OF-SERVICE NETWORK PERFORMANCE SYSTEM, QUALITY OF SERVICE DATA ANALYTICS TOOL & QUALITY OF EXPERIENCE MOBILE APPLICATION

Please refer to the above-mentioned tender.

Pursuant to clause 10.1 of the tender document shared with bidders, the Authority wishes to respond to the clarifications sought as follows:

No.	Lot	Reference / Topic	Clarification Question	CA Response
1	Lot 1 – Network Performance Monitoring System	Existing Infrastructure Utilization	Kindly clarify whether bidders may be provided with indicative infrastructure utilization metrics of the existing system (e.g., CPU utilization, RAM consumption, storage utilization, IOPS levels, and batch processing runtimes) to support accurate system sizing and migration planning.	This will be provided during project implementation
2	Lot 1 – Network Performance Monitoring System	Data Ingestion and Processing Workflows	Kindly clarify whether information can be provided regarding the current ETL or data-ingestion workflows used by the existing system, including typical ingestion schedules, batch windows, and processing timelines.	This will be provided during project implementation
3	Lot 1 – Network Performance Monitoring System	Existing System Walkthrough	Kindly clarify whether the Authority anticipates providing an opportunity for bidders to engage in a brief technical walkthrough of the existing system environment, particularly regarding system interactions with operator data submissions and integration mechanisms.	This will be provided during project implementation

No.	Lot	Reference / Topic	Clarification Question	CA Response
4	Lot 1 – Network Performance Monitoring System	Network Node Quantities	Kindly clarify whether the Authority may provide indicative information on the approximate number of network nodes per operator across the main domains (e.g., RAN, Core, and Transport).	This will be provided during project implementation
5	Lot 1 – Network Performance Monitoring System	RF Coverage KPI Thresholds (Page 88)	Kindly clarify the intended source of the RF coverage KPIs and thresholds listed on page 88 under the Network Performance Monitoring System requirements. Specifically, whether these KPIs are expected to be derived from operator-provided OSS performance exports or through regulator-controlled field measurements such as drive testing or crowdsourcing platforms.	RF coverage KPIs and thresholds are derived from the Operator's OSS data. Not from the drive test
6	Lot 2 – Data Analytics Platform	Cloud Data Retention	Kindly clarify the expected duration for which measurement and analytics data should be retained within the cloud or primary analytics platform environment.	1 year
7	Lot 2 – Data Analytics Platform	Reporting Templates	Kindly clarify the approximate number of report templates or analytical dashboards that the Authority anticipates implementing based on the KPIs referenced in the Terms of Reference.	The number of dashboards and templates are guided by the KPIs in the tender document.

ALL other conditions of the initial tender remain unchanged.

Yours Faithfully,



Janet Imunya
FOR: DIRECTOR GENERAL /CEO