

Ref. No: CA/SCM/OT/10/2025-2026

March 19th, 2026

Addendum No. 1

To All Bidders,

RESPONSE TO ALL BIDDERS- CLARIFICATION FOR TENDER NO. CA/SCM/OT/10/2025-2026 TENDER FOR SUPPLY AND DELIVERY OF THE ASSISTIVE DEVICES FOR SELECTED LEARNERS WITH PRINT DISABILITY

Please refer to the above-mentioned tender.

Pursuant to clause 9.1 of the tender document shared with bidders, the Authority wishes to respond to the clarifications sought as follows:

No.	Clarification Sought	CA Response
1	There's a request to have a Sim slot on all Tablets, will eSim be an acceptable option?	Revised requirement: All tablets must come with a physical SIM card slot Explanation: eSIM functions just as effectively as traditional physical SIM. However, most beneficiaries of the assistive devices are in rural and remote areas where access to eSIM services is limited. It is therefore essential that the tablets are equipped with a physical SIM card slot to ensure reliable connectivity.
2	There's a maximum weight requirement for the Tablets which is 0.5KG, mostly all the Tablets in the market weigh about 1KG, can this be changed to a maximum of 1KG please?	Revised Requirement: All tablets should weigh a maximum of 0.9kg.
3	Can you please clarify what you mean by 'Proprietary' as indicated on Proprietary Software B & Proprietary Software A	The term 'proprietary' implies that the proposed software is exclusively developed, owned, and licensed by the manufacturer/vendor, with restricted access to source code, limited third-party modification and regular updates and support options.
4	While reviewing the above referenced tender requirements, we noticed that you have listed both Dolphin Easy-reader software Preinstalled and Preinstalled latest version of proprietary Software B (for learners with low vision) under accessories on most Tablets, two applications that have similar features and functionalities. Can you please clarify if	The inclusion of both Dolphin Easy Reader and Software B is intentional, as they serve complementary roles. Easy Reader enables access to structured educational content such as eBooks, while Software B provides system-wide magnification and accessibility features across the device. Together, they offer a comprehensive solution for learners with low vision.

No.	Clarification Sought	CA Response
	this an error or they are both required for that matter.	
5	While the quantities for Laptops 1–16 and Tablets 1–55 align perfectly between the two sections, Tablets 56 through 65 (detailed in Section 2.5: Devices for Learners with Combined Physical and Reading Disabilities) have been entirely omitted from Section C (Financial Evaluation).	The omission is noted. The revised financial D is as detailed below.
6	<p>Section 2.1 (Tablets & Laptops) Stereo Headphones with Inbuilt Microphone</p> <p>Please clarify if the Authority prefers Wired (3.5mm/USB) or Wireless (Bluetooth) headphones. If wireless, specify the minimum battery life required. If wired, please confirm if noise-cancellation is a mandatory feature.</p>	You can supply either a wired or wireless stereo headphones.
7	<p>Section 2.1 (Laptop 1) DVORAK Keyboard Layout</p> <p>Requirement No. 12 (Page 37) specifies tactile marks. Please clarify if the required laptop must feature standard QWERTY keyboard with DVORAK software mapping and tactile overlays is acceptable.</p>	Supply a QWERTY external keyboard: tactile markers shall be provided on the “F” and “J” keys for all laptops
8	<p>Section 2.1 (Laptop 1) Tactile Marks</p> <p>Please specify the exact keys requiring tactile marks (e.g., home keys 'U' and 'H' for DVORAK) to assist learners with total visual loss.</p>	Supply a QWERTY external keyboard: tactile markers shall be provided on the “F” and “J” keys for all laptops
9	<p>Section 2.1(Laptop 1) Antivirus (3-Year)</p> <p>Kindly clarify the preferred protection level (e.g., Internet Security vs. Total Protection) for the required 3-year licensed antivirus.</p>	The Anti-virus should be able to provide total protection
10	<p>General Items. Head and Mouth Pointers</p> <p>Please provide the required material specifications (e.g., BPA-free/Latex- free bite plates) and the preferred adjustable length for these pointers.</p>	Soft rubber tip for tactile keyboards with Adjustable length (20–35 cm)
11		The branding shall be done on the back side of the screen. Dimensions: 60 mm × 25 mm

REVISION OF FINANCIAL VALUATION FOR TABLE D ON ‘DEVICES FOR LEARNERS WITH COMBINED VISUAL, READING AND PHYSICAL DISABILITIES IS AS FOLLOWS:

User Characteristics	Device Characteristics	Device Type	Qty	Unit Rate Exclusive of Taxes and Levy Order (Kshs.)	Total Cost Exclusive of Taxes and Levy Order (Kshs.)
Has a severely narrowed field of vision (tunnel vision), consistently adds, omits, reverses or substitutes letters in words while reading aloud and has paralysis on both hands	Device with capabilities for hands-free usage, margin adjustment, enhanced text display and flow features, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 33	1		
Has difficulties seeing and distinguishing certain colours, is abnormally slow in reading aloud and has defects on the hands or missing fingers	Device with capabilities for finger-free manipulation, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 34	2		
Has difficulties seeing and distinguishing certain colours, is abnormally slow in reading aloud and has paralysis on both hands	Device with capabilities for hands-free usage, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 35	3		
Has difficulties seeing and distinguishing certain colours is abnormally slow in reading aloud and has paralysis on one hand	Device with capabilities for single hand usage, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 36	3		
Has difficulties seeing and distinguishing certain colours, consistently omits words or parts of long words while reading aloud and has paralysis on one hand	Device with capabilities for single hand usage, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 37	1		
Has difficulties seeing and distinguishing certain colours, consistently omits words or parts of long words while reading aloud and	Device with capabilities for light touch and manipulation, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment	Tablet 38	2		

User Characteristics	Device Characteristics	Device Type	Qty	Unit Rate Exclusive of Taxes and Levy Order (Kshs.)	Total Cost Exclusive of Taxes and Levy Order (Kshs.)
has poor fine motor	of reading speed				
Has difficulties seeing and distinguishing certain colours, is abnormally slow in reading aloud and has poor gross motor	Device with capabilities for heavy touch and manipulation, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 39	1		
Has difficulties seeing and distinguishing certain colours, has severe difficulty pronouncing words correctly and has stiff or floppy neck	Device with capabilities for margin adjustment and enhanced text display and flow features, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 40	1		
Has difficulties seeing and distinguishing certain colours, is abnormally slow in reading aloud and has stiff or floppy neck	Device with capabilities for margin adjustment, enhanced text display and flow features, high color contrast, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 41	1		
Has excessive blinking or tearing of the eyes, involuntary shaking of the eyeball or light sensitivity, consistently omits words or parts of long words while reading aloud and has poor fine motor	Device with capabilities for light touch and manipulation, light adjustment and glare reduction, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 42	1		
Has excessive blinking or tearing of the eyes, involuntary shaking of the eyeball or light sensitivity, has severe difficulty pronouncing words correctly and has poor fine motor	Device with capabilities for light touch and manipulation, light adjustment and glare reduction, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 43	1		
Has excessive blinking or tearing of the eyes, involuntary shaking of the eyeball or light	Device with capabilities for light touch and manipulation, light adjustment and glare reduction, combined text	Tablet 44	1		

User Characteristics	Device Characteristics	Device Type	Qty	Unit Rate Exclusive of Taxes and Levy Order (Kshs.)	Total Cost Exclusive of Taxes and Levy Order (Kshs.)
sensitivity, is abnormally slow in reading aloud and has poor fine motor	display and speech, multiple levels of text highlighting and adjustment of reading speed				
Has excessive blinking or tearing of the eyes, involuntary shaking of the eyeball or light sensitivity, is abnormally slow in reading aloud and is unable to sit or lacks spinal control	Device with capabilities for adjustable mounting, light adjustment and glare reduction, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 45	1		
Has excessive blinking or tearing of the eyes, involuntary shaking of the eyeball or light sensitivity, is abnormally slow in reading aloud and has defects on the hands or missing fingers	Device with capabilities for finger-free manipulation, light adjustment and glare reduction, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 46	1		
Has near or low vision, has severe difficulty pronouncing words correctly and has both hands missing	Device with capabilities for hands-free usage, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 47	1		
Has near or low vision, severe difficulty pronouncing words correctly and has paralysis on both hands	Device with capabilities for hands-free usage, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 48	1		
Has near or low vision, is abnormally slow in reading aloud and has paralysis on one hand	Device with capabilities for single hand usage, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 49	1		

User Characteristics	Device Characteristics	Device Type	Qty	Unit Rate Exclusive of Taxes and Levy Order (Kshs.)	Total Cost Exclusive of Taxes and Levy Order (Kshs.)
Has near or low vision, consistently omits words or parts of long words while reading aloud and has paralysis on one hand	Device with capabilities for single hand usage, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 50	1		
Has near or low vision, severe difficulty pronouncing words correctly and has poor fine motor	Device with capabilities for light touch and manipulation, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 51	1		
Has near or low vision, consistently omits words or parts of long words while reading aloud and has poor fine motor	Device with capabilities for light touch and manipulation, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 52	3		
Has near or low vision, consistently adds, omits, reverses or substitutes letters in words while reading aloud and has poor fine motor	Device with capabilities for light touch and manipulation, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 53	1		
Has near or low vision, is abnormally slow in reading aloud and has poor fine motor	Device with capabilities for light touch and manipulation, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 54	2		
Has near or low vision, severe difficulty pronouncing words correctly and has poor gross motor	Device with capabilities for heavy touch and manipulation, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text	Tablet 55	1		

User Characteristics	Device Characteristics	Device Type	Qty	Unit Rate Exclusive of Taxes and Levy Order (Kshs.)	Total Cost Exclusive of Taxes and Levy Order (Kshs.)
	highlighting and adjustment of reading speed				
Has near or low vision, consistently adds, omits, reverses or substitutes letters in words while reading aloud and has poor gross motor	Device with capabilities for heavy touch and manipulation, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 56	1		
Has near or low vision, is abnormally slow in reading aloud and has poor gross motor	Device with capabilities for heavy touch and manipulation, magnification, contrast, screen handwriting, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Tablet 57	1		
Has total or extreme visual loss, is abnormally slow in reading aloud and has paralysis on one hand	Device with capabilities for single hand usage, text-to-speech screen reading, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Laptop 9	1		
Has total or extreme visual loss, consistently omits words or parts of long words while reading aloud and has poor fine motor	Device with capabilities for light touch and manipulation, text-to-speech screen reading, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Laptop 10	1		
Has total or extreme visual loss, consistently adds, omits, reverses or substitutes letters in words while reading aloud and has poor fine motor	Device with capabilities for light touch and manipulation, text-to-speech screen reading, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Laptop 11	1		
Has total or extreme visual loss, is abnormally slow in reading aloud and has poor fine motor	Device with capabilities for light touch and manipulation, text-to-speech screen reading, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Laptop 12	1		

User Characteristics	Device Characteristics	Device Type	Qty	Unit Rate Exclusive of Taxes and Levy Order (Kshs.)	Total Cost Exclusive of Taxes and Levy Order- (Kshs.)
Has total or extreme visual loss, is abnormally slow in reading aloud and has poor gross motor	Device with capabilities for heavy touch and manipulation, text-to-speech screen reading, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Laptop 13	4		
Has total or extreme visual loss, is abnormally slow in reading aloud and is unable to sit or lacks spinal control	Device with capabilities for adjustable mounting, text-to-speech screen reading, combined text display and speech, multiple levels of text highlighting and adjustment of reading speed	Laptop 14	1		
A. Sub-Total Cost					
B. Add Levy Order 0.03% (equivalent to 0.0003) of A					
C. Add VAT 16% of A					
Grand Total Cost (A+B+C) of TOTAL – D to be transmitted to summary financial table					

ALL other conditions of the initial tender remain unchanged.

Yours Faithfully,

Janet Imunya

FOR: DIRECTOR GENERAL /CEO