



**SECOND QUARTER SECTOR STATISTICS REPORT
FOR THE FINANCIAL YEAR 2025/2026
(1ST OCTOBER – 31ST DECEMBER 2025)**

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Disclaimer:

Although every effort has been made to ensure the accuracy of the data contained in this report, the Authority is not liable for inaccuracies in any of the information contained in this report, which is contingent upon the operators'/service providers' compliance returns.

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LIST OF ACRONYMS

2G	Second Generation
3G	Third Generation
4G	Fourth Generation
5G	Fifth Generation
ASPs	Application Service Providers
CA	Communications Authority of Kenya
Dare 1	Djibouti Africa Regional Express 1
DDOS	Distributed Denial of Service
DoS	Denial-of-Service
DSL	Digital Subscriber Line
DTH	Direct-To-Home
DTT	Digital Terrestrial Television
EAC	East African Community
EASSy	Eastern Africa Submarine Cable Systems
FM	Frequency Modulation
FTTH	Fibre-To-The-Home
FTTO	Fibre-To-The-Office
FY	Financial Year
GB	Gigabyte
Gbps	Gigabits per second
ICTs	Information and Communication Technologies
JTL	Jamii Telecommunications Limited
Kbps	Kilobits per second
KE-CIRT/CC	National Kenya Computer Incident Response Team/Coordination Centre
LION 2	Lower Indian Ocean Network 2
LTE	Long Term Evolution
MB	Megabytes
Mbps	Megabits per second
MNOs	Mobile Network Operators
MoU	Minutes of Use
MVNO	Mobile Virtual Network Operator
NCC	National Cybersecurity Centre
OTT	Over-The-Top media services

PCK	Postal Corporation of Kenya
PEACE	Pakistan and East Africa Connecting Europe
PLC	Public Limited Company
SEACOM	Sea Sub-Marine Communications Limited
SIM	Subscriber Identification Module
SMS	Short Messaging Service
TEAMS	The East African Marine System
TKL	Telkom Kenya Limited
UMTS	Universal Mobile Telecommunication System
VoIP	Voice over Internet Protocol

PRELIMINARY NOTES

This report is based on data provided by licensees in the ICT sector as per their license conditions and obligations. The information provided herein is subject to review during the subsequent quarter in case of any revisions or updates from the licensees.

This report has been prepared in line with best practice and adheres to International Telecommunications Union standards on collection of administrative/supply side data on telecommunications/Information and Communications Technologies https://www.itu.int/en/ITU-D/Statistics/Documents/publications/handbook/2020/ITUHandbookTelecomAdminData2020_E_rev1.pdf. CA has domesticated the same and the manual containing definitions, methodologies and scope of the various indicators is available on <https://www.ca.go.ke/sites/default/files/2023-06/ICT%20Indicators%20Manual%202019.pdf>

The main objective of the report is to measure and monitor availability and accessibility of ICT services by Kenyans from the perspective of supply. It is key to note that this report **does not include demand side data** (data on usage/uptake of ICTs) as this information is collected through National ICT Surveys and reported separately as per ITU standards https://www.itu.int/en/ITU-D/Statistics/Documents/publications/manual/ITUMannualHouseholds2020_E.pdf. The Authority collaborates with the Kenyan National Bureau of Statistics (KNBS) to collect the demand side data through National Surveys.

SUMMARY OF ICT INDICATORS

The Second Quarter Sector Statistics Report for the Financial Year highlights the performance and trends in supply and uptake of ICT services for the period 1st October to 31st December 2025 in the following categories:

1. Mobile Network Services
2. Fixed Network Services
3. Courier Services
4. Broadcasting Services

5. Frequency Spectrum Management
6. Electronic Transactions and Cyberspace Management

<i>Indicator/Period</i>	<i>Q2(Oct-Dec 25)*</i>	<i>Q1(Jul-Sep 25)</i>	<i>Quarterly Variation (%)</i>
MOBILE NETWORK SERVICES			
Subscriptions to Mobile Services			
Total Mobile (SIM) Subscriptions	78,390,421	78,315,384	0.1
Machine-to-Machine (M2M) Subscriptions	1,839,306	1,862,722	-1.3
Mobile Money Transfer Services			
Number of Registered Mobile Money Agents	501,399	480,216	4.4
Mobile Money Subscriptions	51,356,425	48,630,797	5.6
Mobile Data and Broadband Subscriptions			
Mobile Data Subscriptions	61,994,599	60,269,091	2.9
Mobile Broadband Subscriptions	51,549,983	47,166,556	9.3
Mobile Phone Devices			
Feature Phones	29,620,022	30,396,487	-2.6
Smartphones	48,726,982	44,653,325	9.1
Domestic Mobile Traffic			
Mobile Voice Traffic (Minutes)			
On-Net Voice Traffic	26,176,002,490	25,068,388,953	4.4
Off-Net Voice Traffic	5,307,277,129	4,866,305,845	9.1
Mobile to Fixed Network	5,023,610	6,069,984	-17.2
Mobile SMS Traffic			
SMS On-Net	12,843,001,426	13,185,479,730	-2.6
SMS Off-Net	1,528,534,483	1,477,466,349	3.5
International Mobile Traffic			
Mobile Voice Traffic (Minutes)			
International Incoming Mobile Voice Traffic	172,753,538	166,109,823	4.0
International Outgoing Mobile Voice Traffic	184,943,360	220,911,990	-16.3
Mobile SMS Traffic			
International Incoming SMS	5,608,871	5,442,624	3.1
International Outgoing SMS	2,560,645	2,536,777	0.9
Roaming Traffic			
Out - bound Roaming Traffic			
Out-bound Roaming Incoming Voice Traffic (Minutes)	156,765,377	156,235,425	0.3
Out-bound Roaming Outgoing Voice Traffic (Minutes)	7,745,153	10,653,029	-27.3
Out-bound Roaming Incoming SMS	105,789,977	105,122,702	0.6
Out-bound Roaming Outgoing SMS	4,238,427	5,287,884	-19.8
Data Volumes (MB)	125,820,581	128,776,797	-2.3
In-bound Roaming Traffic			
In-bound Roaming Incoming Voice Traffic (Minutes)	191,625,067	181,884,370	5.4
In-bound Roaming Outgoing Voice Traffic (Minutes)	4,365,072	4,454,066	-2.0
In-bound Roaming Incoming SMS	65,354,720	71,716,155	-8.9
In-bound Roaming Outgoing SMS	1,679,146	2,467,467	-31.9
Data Volumes (MB)	745,148,733	922,010,152	-19.2
FIXED NETWORK SERVICES			
Fixed Voice Subscriptions			
Fixed Line Subscriptions	6,486	6,095	6.4
Fixed Wireless Subscriptions	1,664	1,654	0.6
Fixed VoIP Subscriptions	45,437	47,842	-5.0
Domestic Fixed Voice Traffic			

<i>Indicator/Period</i>	<i>Q2(Oct-Dec 25)*</i>	<i>Q1(Jul-Sep 25)</i>	<i>Quarterly Variation (%)</i>
Fixed line-Fixed line	84,900	89,868	-5.5
Fixed Wireless-Fixed Wireless	333,186	330,381	0.8
Fixed to Mobile	621,959	705,984	-11.9
International Fixed Voice Traffic			
Incoming Fixed Voice Traffic	4,645,307	4,132,477	12.4
Outgoing Fixed Voice Traffic	1,262,982	890,675	41.8
Outgoing Fixed VOIP	562,977	483,307	16.5
Fixed Data and Broadband Services			
Fixed Data/internet subscriptions	2,461,981	2,291,863	7.4
Total Available International Bandwidth (Gbps)	24,161.332	22,311.445	8.3
Total Used International Bandwidth (Gbps)	17,233.813	14,066.326	22.5
POSTAL AND COURIER SERVICES			
Postal Traffic			
Domestic Letters	142,356	144,087	-1.2
International Outgoing Letters	19,428	21,019	-7.6
International Incoming Letters	25,089	27,906	-10.1
Domestic Parcels	108,348	113,874	-4.9
International Outgoing Parcels	12,815	15,396	-16.8
International Incoming Parcels	47,011	57,154	-17.7
Courier Traffic			
Domestic Letters	796,578	883,278	-9.8
International Outgoing Letters	15,333	14,834	3.4
International Incoming Letters	30,513	33,061	-7.7
Domestic Parcels	3,923,635	3,438,959	14.1
International Outgoing Parcels	25,083	27,619	-9.2
International Incoming Parcels	150,625	134,185	12.3
BROADCASTING SERVICES			
DTT Subscriptions	932,538	944,913	-1.3
DTH Subscriptions	681,576	686,604	-0.7
Cable Subscriptions	48,402	47,125	2.7
FREQUENCY SPECTRUM MANAGEMENT			
Microwave links Deployed	10,337	9,994	3.4
FM Sound Broadcasting Frequencies Assigned	971	969	0.2
ELECTRONIC TRANSACTIONS AND CYBERSPACE MANAGEMENT			
.KE Domain	118,171	115,653	2.2
Total Cyber Threats Detected	4,559,259,985	842,320,667	441.3
Total Cyber Threat Advisories	21,814,618	19,951,154	9.3
POPULATION			
Total Population in Kenya (Millions)**	52,428,290	52,428,290	0.0

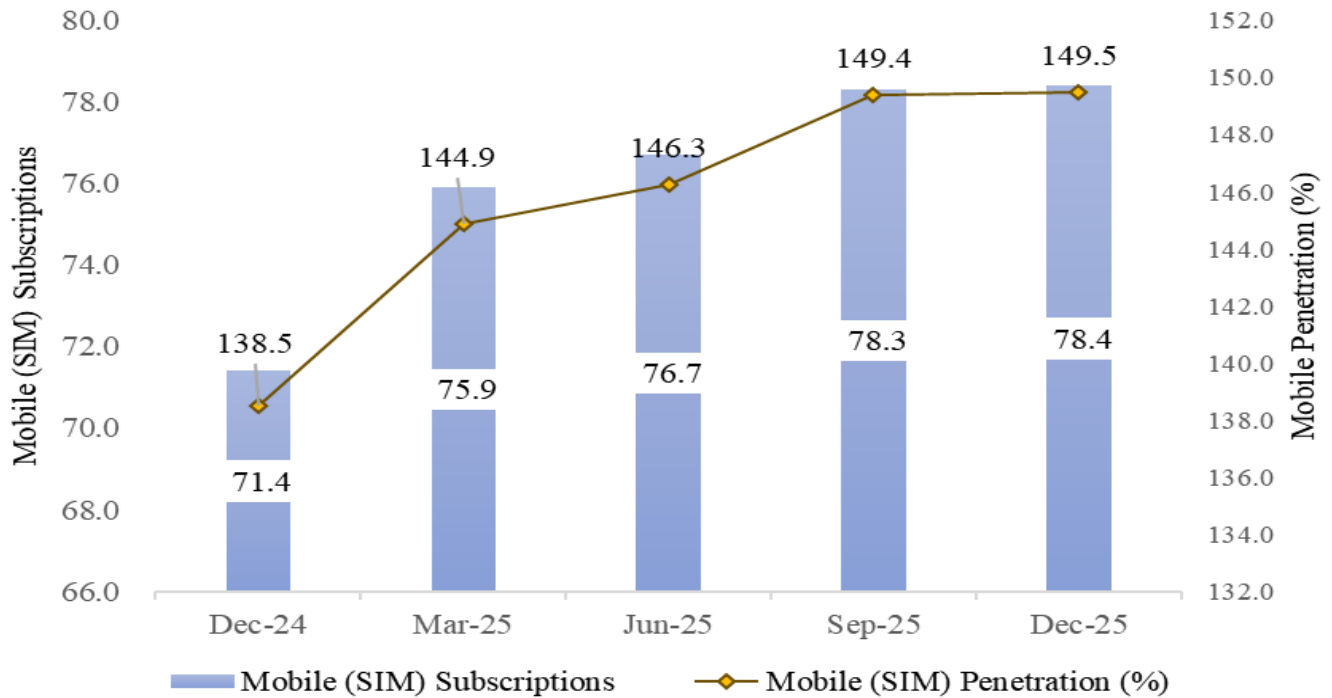
**Provisional data for TKL, **Economic Survey 2025*

1. MOBILE NETWORK SERVICES

1.1 Mobile (SIM) Subscriptions

During the second quarter of FY 2025/26 mobile (SIM) subscriptions grew by 0.1 per cent to 78.4 million, translating to a penetration rate of 149.5 per cent as of 31st December 2025, as shown in Figure 1.

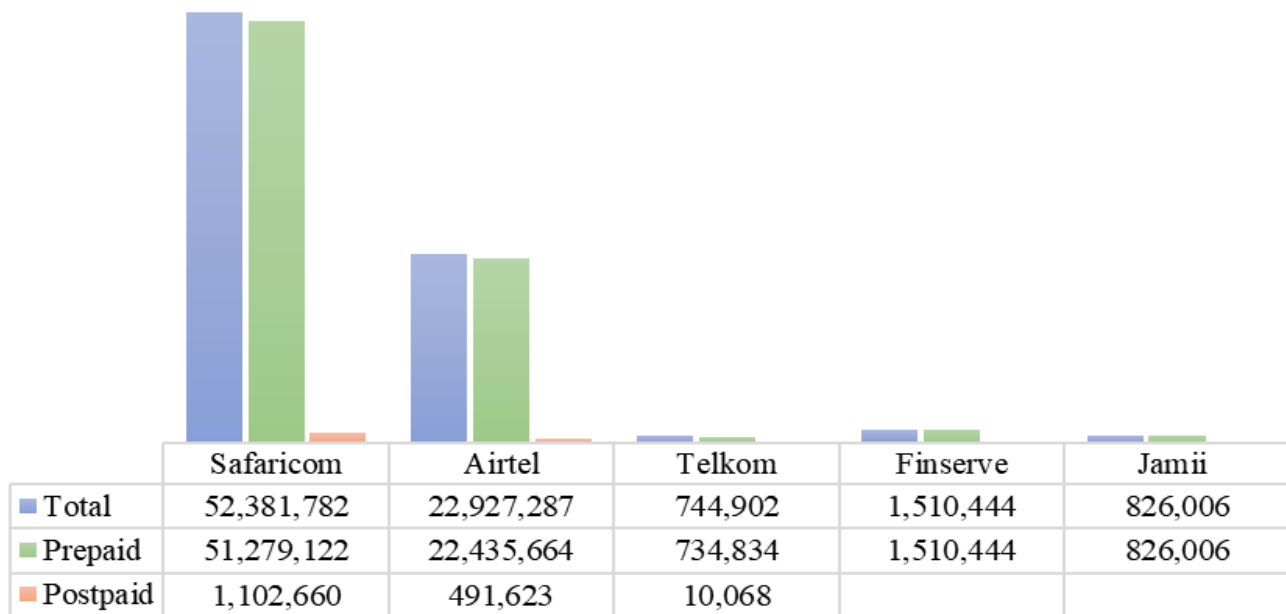
Figure 1 illustrates the trends in mobile (SIM) subscriptions and the respective penetration rates.



Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 1: Mobile Subscriptions and Penetration

The number of active mobile (SIM) subscriptions per operator by contract type is as shown in Figure 2. Pre-paid to postpaid ratio of mobile subscriptions was 98.0 to 2.0.



Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 2: Mobile Subscription per Operator

1.2 Machine-to-Machine (M2M) Subscriptions

Machine-to-Machine (M2M) subscriptions that comprise SIM cards assigned for use in machines declined by 1.3 per cent to 1.84 million as at the end of the reference period as shown in Table 1.

Table 1: Machine-to-Machine (M2M) Subscriptions

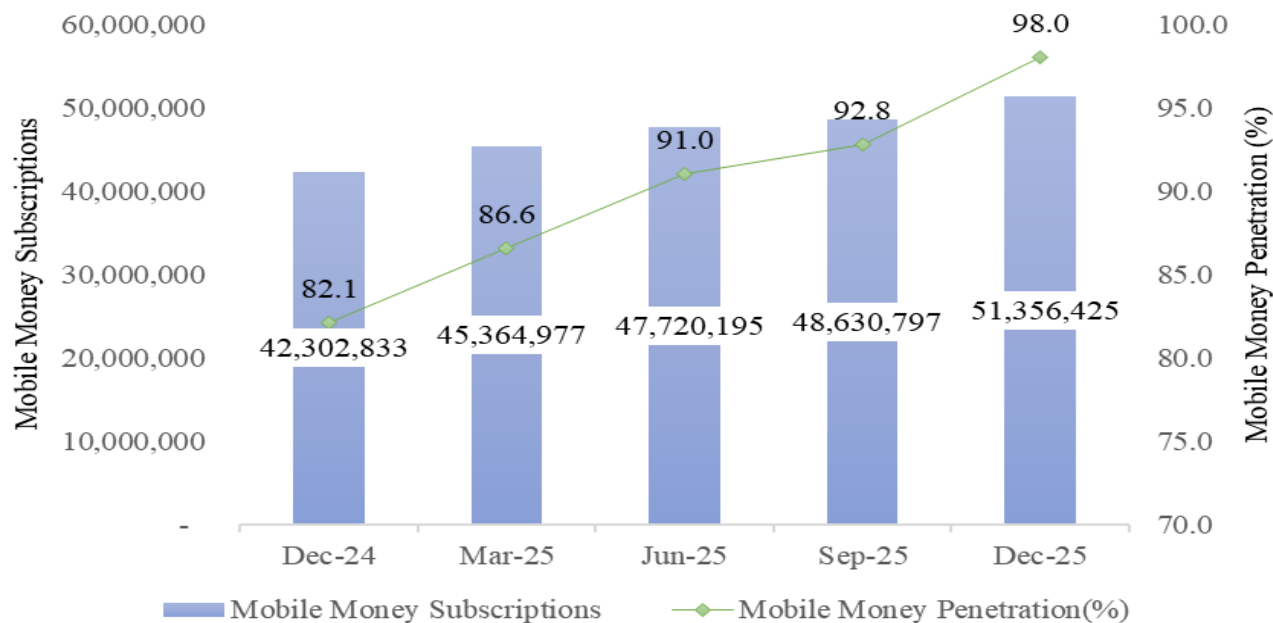
Indicator/Period	Dec-25	Sep-25	Quarterly Variation (%)
Machine to Machine (M2M)	1,839,306	1,862,722	-1.3

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

1.3 Mobile Money Services

The mobile money market sub-segment reported remarkable growth in the quarter with subscription growth of 5.6 per cent translating to penetration rate of 98.0 per cent by end of December 2025 as shown in Figure 3. This growth is mainly attributed to the busy festive season that coincides with the reference period.

Figure 3 illustrates the trends in mobile money subscriptions and the respective penetration rates.

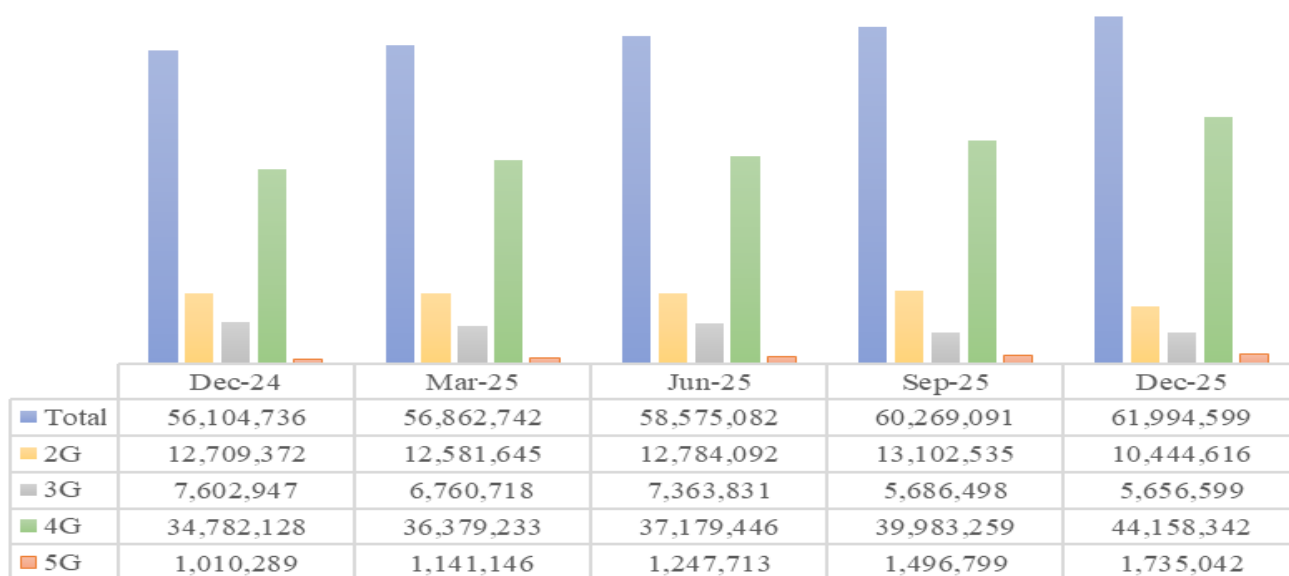


Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 3: Mobile Money Services

1.4 Mobile Data and Broadband¹ Services

Mobile data subscriptions grew by 2.9 per cent to record 61.9 million during the reference period of which 83.2 per cent were on mobile broadband. Notably, 2G and 3G subscriptions continued to decline as 4G and 5G subscriptions maintained an upward trend as shown in Figure 4.



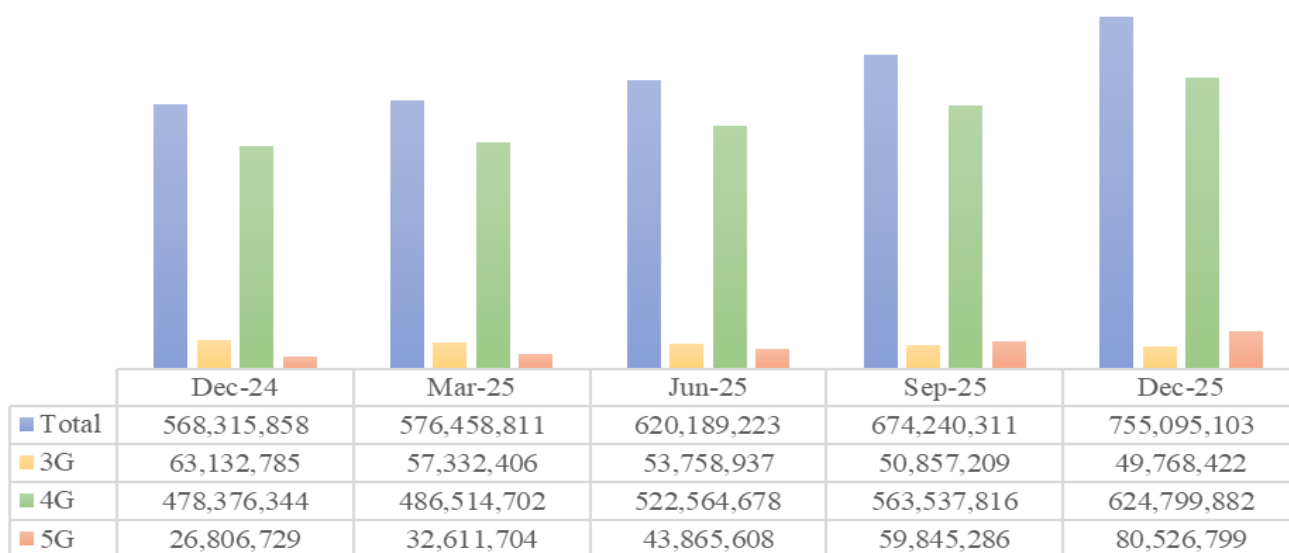
¹ Mobile broadband includes 3G, 4G and 5G

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 4: Mobile Data Subscriptions

In the quarter, mobile broadband consumption grew by 12.0 per cent to 755,095.1 TB. Data consumption across 4G and 5G technologies continued to grow while 3G maintained a downward trend as shown in Figure 5.

Mobile Broadband Consumption (GB)

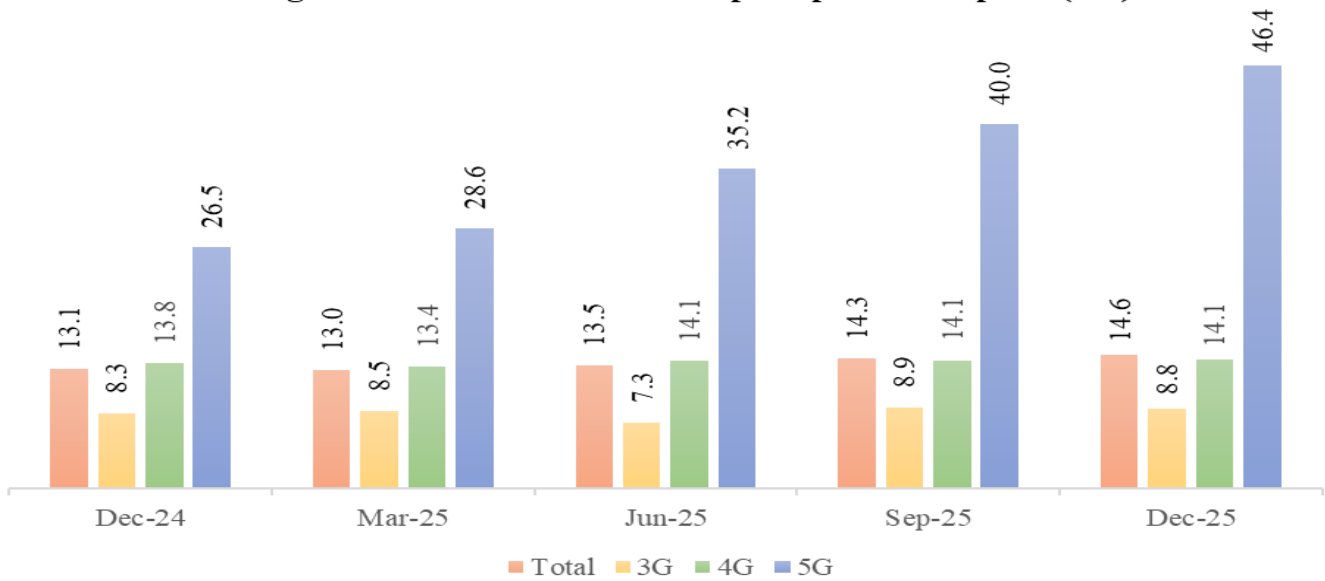


Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 5: Mobile Broadband Consumption

The average mobile broadband consumption per broadband subscription increased to 14.6 GB from 14.3 GB with 5G users recording the highest consumption at 46.4 GB as shown in Figure 6.

Average Mobile Broadband Consumption per Subscription (GB)

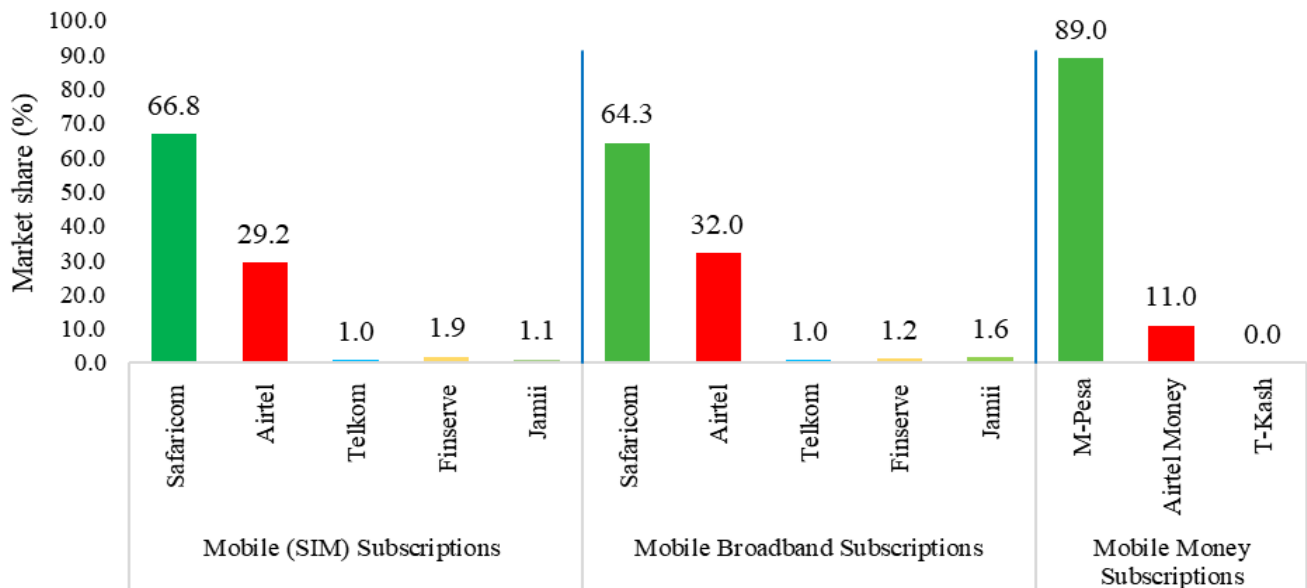


Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 6: Mobile Broadband Consumption per Broadband Subscription

1.5 Market Shares in Subscriptions for Mobile Services

Safaricom PLC maintained the highest market share in mobile subscriptions (66.8%), mobile broadband (64.3%) and mobile money (89.0%) as shown in Figure 7.

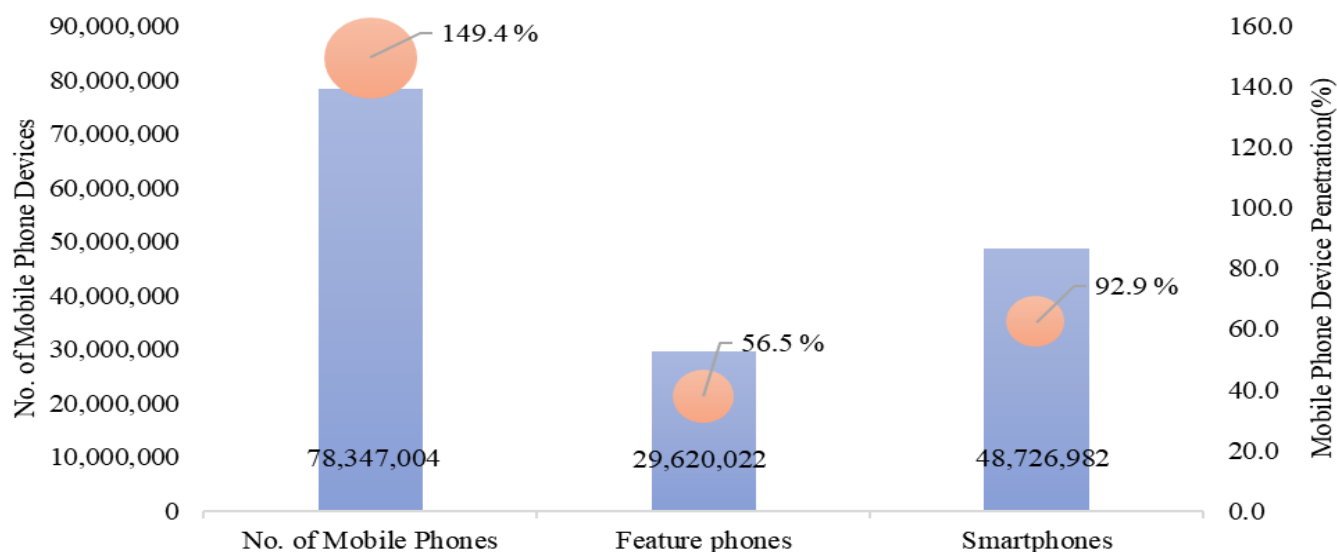


Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 7: Mobile Market Shares

1.6 Mobile Phone Devices

By end of December 2025, the total mobile phones connected to mobile networks was 78.3 million, translating to a penetration rate of 149.4 per cent. Penetration of smartphones maintained an upward trend at 92.9 per cent while penetration of feature phones continued to decline at 56.5 per cent per as illustrated in Figure 8.



Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 8: Mobile Phone Devices

1.7 Domestic Mobile Voice and SMS Traffic

Total domestic voice minutes grew by 5.2 per cent to 31.5 billion minutes with on-net voice accounting for 83.1 per cent. SMS traffic declined to 14.4 billion from 14.7 billion recorded last quarter probably due to growing uptake of internet-based messaging services.

Table 2: Domestic Mobile Traffic per Operator

Name of Operator /Indicator			Safaricom PLC	Airtel Networks Kenya Ltd	TKL	Finserve	JTL	Total
Oct-Dec 25	Voice	Total	19,593,441,592	11,831,344,937	30,430,226	13,264,348	14,798,516	31,483,279,619
		On net	17,997,785,729	8,161,944,255	14,455,366	817,963	999,177	26,176,002,490
		Off net	1,595,655,863	3,669,400,682	15,974,860	12,446,385	13,799,339	5,307,277,129
	SMS	Total	13,156,856,798	1,209,026,369	2,933,536	2,198,899	520,307	14,371,535,909
		On net	12,239,595,878	602,209,243	129,625	995,049	71,631	12,843,001,426
		Off net	917,260,920	606,817,126	2,803,911	1,203,850	448,676	1,528,534,483
Jul-Sep 25	Voice	Total	18,316,579,253	11,552,353,371	34,794,970	16,498,401	14,468,803	29,934,694,798
		On net	16,880,590,881	8,168,248,806	17,336,927	1,261,505	950,834	25,068,388,953
		Off net	1,435,988,372	3,384,104,565	17,458,043	15,236,896	13,517,969	4,866,305,845
	SMS	Total	13,354,713,314	1,300,836,455	3,869,044.00	3,024,049	503,217	14,662,946,079

	<i>On net</i>	12,463,946,878	720,258,329	66,301	1,146,210	62,012	13,185,479,730
	<i>Off net</i>	890,766,436	580,578,126	1,877,839	3,802,743	441,205	1,477,466,349

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

1.8 Minutes of Use per Call per Operator

The average on-net and off-net call durations were recorded at 1.8 and 1.3 minutes, respectively as shown in Table 3. Telkom Kenya recorded the highest average minutes per on-net call at 2.8 whereas Jamii Telecommunication Ltd recorded the highest average minutes per off net call at 1.7.

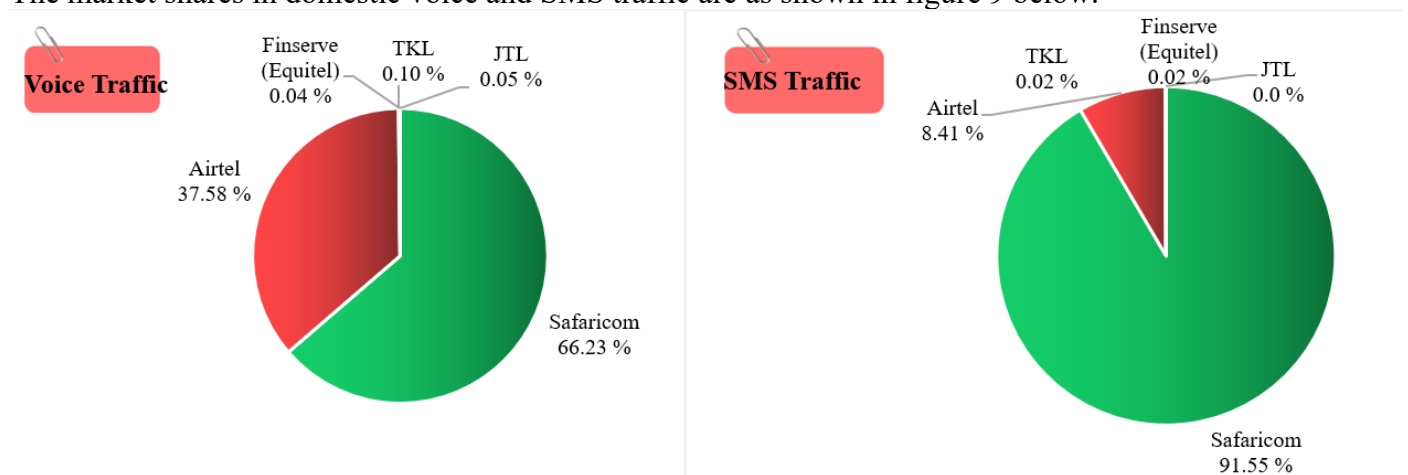
Table 3: MoU per Call

Period	Oct-Dec 25		Jul-Sep 25	
	On net	Off net	On net	Off net
Operator/Indicator				
Total Average	1.8	1.3	1.8	1.3
<i>Safaricom PLC</i>	1.6	1.2	1.6	1.2
<i>Airtel Networks Limited</i>	2.7	1.3	2.8	1.3
<i>Telkom Kenya Limited</i>	2.8	1.2	2.7	1.2
<i>Finserve (Equitel)</i>	1.4	1.2	1.4	1.0
<i>Jamii Telecommunications Ltd</i>	1.4	1.7	1.4	1.7

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

1.1 Market shares in Domestic Mobile Voice and SMS Traffic

The market shares in domestic voice and SMS traffic are as shown in figure 9 below.

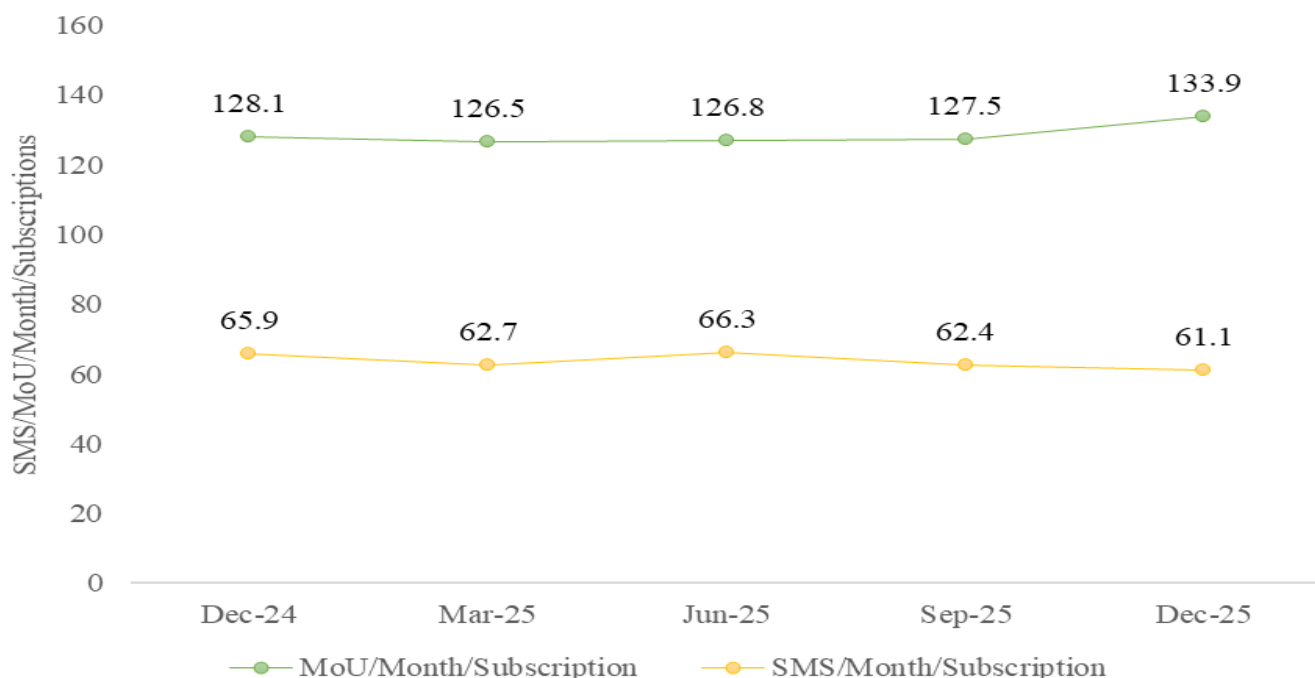


Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 9: Market Shares in Domestic Mobile Voice and SMS

1.9 Minutes/Month/Subscription vs SMS/Month/Subscription

Minutes of Use per subscription per month increased to 133.9 in the second quarter from 127.5 minutes whereas short messages per subscription dropped to 61.1 from 62.4 messages reported last quarter as shown in Figure 10.



Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited
 Figure 10: MoU/Month/Subscription vs SMS/Month/Subscription

1.10 International Mobile Traffic

International incoming mobile voice traffic grew by 4.0 per cent to 172.7 million, whereas outgoing traffic declined by 16.3 per cent to 184.9 million minutes. Traffic from and to EAC countries accounted for 68.5 per cent and 71.0 per cent respectively. International incoming and outgoing messages grew by 3.1 and 0.9 per cent to post 5.6 million and 2.5 million messages respectively.

Table 4: International Mobile Traffic

Indicator/Period	Region	Oct-Dec 25	Jul-Sep 25	Quarterly Variation (%)
International Incoming Mobile Voice Minutes	EAC	118,260,930	115,277,355	2.6
	Others	54,492,608	50,832,468	7.2
	Total	172,753,538	166,109,823	4.0
International Outgoing Mobile Voice Minutes	EAC	131,313,543	179,316,050	-26.8
	Others	53,629,817	41,595,940	28.9
	Total	184,943,360	220,911,990	-16.3
International Incoming Mobile SMS		5,608,871	5,442,624	3.1
International Outgoing Mobile SMS		2,560,645	2,536,777	0.9

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

1.11 Roaming Traffic

Tables 5 and 6 show the trends in outbound and inbound roaming traffic during the second quarter of the FY 2025/26.

Table 5: Outbound Roaming Traffic

Country / Indicator	Incoming Voice (Minutes)	Incoming SMS	Outgoing Voice (Minutes)	Outgoing SMS	Data Volumes (MB)
Uganda	126,305,774	8,000	2,622,579	1,046,203	58,794,297
Tanzania	19,400,355	16,803,147	742,178	670,048	13,849,288
Rwanda	3,520,532	0	231,376	83,107	5,725,650
Burundi	104,396	2,239,205	467	5,661	10,612
South Sudan	6,463,142	0	455,552	160,627	1,241,278
Democratic Republic of Congo	4,308	165,276	10,355	19,790	3,896,596
EAC Total	155,798,507	19,215,628	4,062,507	1,985,436	83,517,721
Others	966,870	86,574,349	3,682,646	2,252,991	42,302,860
Total	156,765,377	105,789,977	7,745,153	4,238,427	125,820,581

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

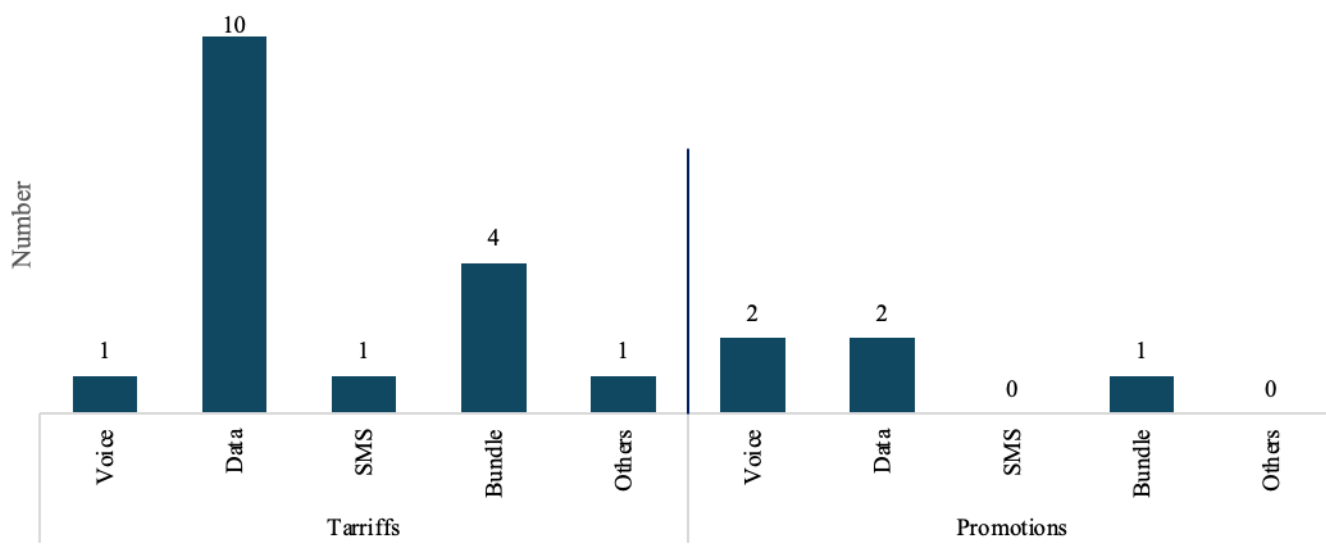
Table 6: In-bound Roaming Traffic

Country / Indicator	Incoming Voice (Minutes)	Incoming SMS	Outgoing Voice (Minutes)	Outgoing SMS	Data Volumes (MB)
Uganda	26,333,953	6,825,460	1,628,749	131,377	31,410,274
Tanzania	138,665,469	24,320,255	847,485	251,150	30,065,102
Rwanda	24,686,555	2,830,075	182,303	41,728	2,321,590
Burundi	896	1,426	464	6,547	105,587
South Sudan	1,069,838	3,680,381	123,122	7,240	168,875
Democratic Republic of Congo	7,478	277,196	60,934	6,162	195,511
EAC Total	190,764,189	37,934,793	2,843,057	444,204	64,266,939
Others	860,878	27,419,927	1,522,015	1,234,942	680,881,794
Total	191,625,067	65,354,720	4,365,072	1,679,146	745,148,733

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

1.12 Tariffs, Promotions and Special Offers

The number of approved applications for tariffs, and promotions & special offers filed by the operators during the review period is as shown in Figure 11.



Source: CA

Figure 11: Distribution of Tariffs, Promotions and Special Offer

1.13 Average Pay-As-You-Go (PAYG) Tariffs

The average PAYG rates for voice (3.47), SMS (1.18), and data (4.65) were as shown in Table 7.

Table 7: Average Pay-As-You-Go (PAYG) Tariffs

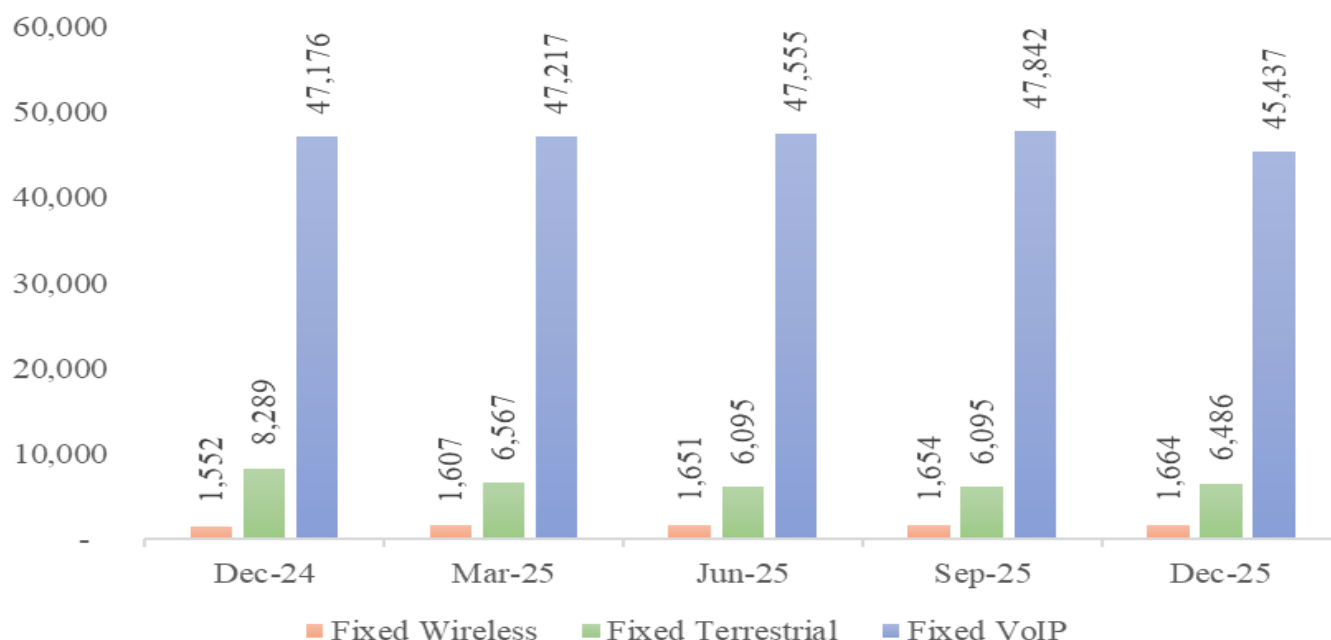
Operator/Market		Voice (KES/Min)	SMS (KES/SMS)	Data (KES/MB)
Safaricom PLC	Peak	4.87	1.20	4.87
	Off Peak	2.50	1.20	4.87
Telkom Kenya Limited	On net	2.73	1.15	4.50
	Off net	4.30	1.15	4.50
Airtel Network Limited		2.93	1.20	4.50
Average		3.47	1.18	4.65

Source: CA

2. FIXED NETWORK SERVICES

2.1 Fixed Telephone Subscriptions

Fixed wireless and fixed line subscriptions grew from 1,654 and 6,095 in the previous quarter to 1,664 and 6,486, respectively, in the quarter under review. On the other hand, managed voice-over-IP (VoIP), also referred to as voice over broadband declined to 45,437 from 47,842 as shown in Figure 12.



Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Figure 12: Fixed Voice Subscriptions

2.2 Domestic Fixed Voice Traffic

As shown in Table 8, both fixed to fixed and fixed to mobile traffic declined during the quarter under review, while fixed wireless to fixed wireless traffic recorded a marginal growth of 0.8 percent.

Table 8: Domestic Fixed Voice Traffic (Minutes)

Domestic Fixed Voice Traffic (Minutes)	Oct-Dec 25	Jul-Sep 25	Quarterly Variation (%)
Fixed-Fixed	84,900	89,868	-5.5
Fixed Wireless-Fixed Wireless	333,186	330,381	0.8
Fixed to Mobile	621,959	705,984	-11.9
Total Domestic Fixed Network Traffic	1,040,045	1,126,233	-7.7

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

2.3 International Fixed Voice Traffic

During the reference period, international fixed voice traffic recorded overall growth as shown in Table 9.

Table 9: International Fixed Voice Traffic

Indicator/Period	Oct-Dec 25	Jul-Sep 25	Quarterly Variation (%)
International Incoming Fixed Network Voice traffic	4,645,307	4,132,477	12.4
International Outgoing Fixed Network Voice traffic	1,262,982	890,675	41.8
International Outgoing Fixed VoIP traffic	562,977	483,307	16.5

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

2.4 Fixed Data Subscriptions

Total fixed data/internet subscriptions recorded a 7.4 percent growth compared to the previous quarter. Wireless and wired internet subscriptions increased by 8.1 percent and 7.1 percent, respectively, as shown in Table 10.

Table 10: Fixed Internet Subscriptions by Technology

Indicator/Period	Dec 25	Sep 25	Quarterly Variation (%)
Total Data Subscriptions	2,461,981	2,291,863	7.4
Total Wireless Subscriptions	880,425	814,782	8.1
Terrestrial Wireless	857,912	795,020	7.9
Satellite	22,513	19,762	13.9
Total Wired Subscriptions	1,581,556	1,477,081	7.1
DSL (Copper)	31	34	-8.8
Fibre Optic	1,378,198	1,272,553	8.3
Cable Modem	194,783	196,462	-0.9
Others (e.g. Radio)	8,544	8,032	6.4

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

2.5 Fixed Data and Broadband Subscriptions

Both narrowband and broadband subscriptions recorded growth compared to the previous quarter, as shown in Table 11.

Table 11: Fixed Data and Broadband Subscriptions

Internet Technology/Speeds		<256Kbps	=>256Kbps < 2Mbps	=>2<10 Mbps	=>10<30 Mbps	=>30<100Mbps	=>100 Mbps <1Gbps	=>1Gbps
Dec 25	Totals	37,957	78,522	803,412	1,001,482	312,947	226,805	856
	Cable Modem	-	-	22,128	163,641	8,859	155	-
	Copper (DSL)	-	-	31	-	-	-	-
	FTTH	-	3,873	292,531	597,660	193,553	174,243	32
	FTTO	-	5,343	14,667	42,223	30,673	22,576	824
	Fixed Wireless	37,954	69,179	472,187	193,539	77,550	7,503	-
	Satellite	3	90	8	130	-	22,282	-
	Other Fixed	-	37	1,860	4,289	2,312	46	-
Sep 25	Totals	36,411	61,281	771,811	960,538	272,409	188,842	571
	Cable Modem	-	-	20,408	170,486	5,423	145	-
	Copper (DSL)	-	-	34	-	-	-	-
	FTTH	-	3,843	269,004	553,468	196,904	141,207	-
	FTTO	-	4,337	13,895	39,595	29,463	20,266	571
	Fixed Wireless	36,408	52,954	466,767	192,823	38,392	7,676	-
	Satellite	3	113	7	130	-	19,509	-
	Other Fixed	-	34	1,696	4,036	2,227	39	-

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

2.6 Top 10 Operators in Fixed Data/Internet Subscriptions

The top ten (10) fixed internet service providers (ISPs) based on market shares in subscriptions are presented in Table 12.

Table 12: Fixed Data Subscriptions by Operator

<i>Service Provider/Indicator</i>	<i>Number of data subscriptions</i>	<i>Percentage Market share (%)</i>
Safaricom PLC	858,394	34.9
Jamii Telecommunications Limited	494,150	20.1
Wananchi Group (Kenya) Limited*	272,802	11.1
Poa Internet Kenya Limited	263,305	10.7
Ahadi Wireless Limited	222,060	9.0
Vilcom Network Limited	133,316	5.4
Mawingu Networks Limited	92,016	3.7
Starlink Internet Services Kenya	22,282	0.9
Dimension Data Solutions East Africa Limited	21,536	0.9
Vijiji Connect Limited	18,200	0.7
Others	63,920	2.6

Source: CA, Operators' Returns, *includes Wananchi Group, Wananchi Telecom, and Simbanet, Provisional Data for Telkom Kenya Limited

2.7 International Bandwidth

The total available equipped/lit international internet bandwidth capacity grew by 8.3 per cent to 24,161.332 GB as shown in Table 13. Similarly, the total utilized internet capacity grew by 22.5 per cent with 14,279.7 GB being sold in Kenya and 2,953.8 GB transiting to other countries as shown in Table 14.

Table 13: International Internet Bandwidth (Gbps)

<i>Indicator/ Period</i>	<i>Oct-Dec 25</i>		<i>Jul-Sep 25</i>	<i>Quarterly Variation (%)</i>	
Total Available (Lit/Equip) Bandwidth Capacity (Gbps)	24,161.332		22,311.445	8.3	
Undersea Bandwidth Capacity	SEACOM		6,850.000	6,850.000	0.0
	TEAMS		4,063.000	4,063.000	0.0
	Telkom Kenya	EASSY	6,310.000	6,170.000	2.3
		Lion 2	1,100.000	810.000	35.8
		DARE 1	2,200.000	1,890.000	16.4
PEACE		3,638.000	2,528.000	43.9	
Satellite Bandwidth Capacity	0.332		0.445	-25.4	

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

Table 14: Total Utilized Bandwidth Capacity (Gbps)

Indicator/ Period	Oct-Dec 25		Jul-Sep 25		Quarterly Variation (%)
	Sold In Kenya	Sold in other Countries	Sold In Kenya	Sold in other Countries	
Total Utilized Capacity (Gbps)	17,233.813		14,066.326		22.5
Undersea Bandwidth Capacity	14,279.661	2,953.820	11,112.061	2,953.820	22.5
Satellite Internet Capacity	0.332		0.445		-25.4

Source: CA, Operators' Returns, Provisional Data for Telkom Kenya Limited

3. POSTAL AND COURIER SERVICES

3.1 Postal Traffic

Traffic for letters and parcels handled by the designated postal operator reported a decline during the period with outgoing and incoming letters and parcels reporting the highest decline as shown in Table 15.

Table 15 : Postal Items

Indicator/Period		Oct-Dec 25	Jul-Sep 25	Quarterly Variation (%)
Letters	Domestic	142,356	144,087	-1.2
	International Outgoing	19,428	21,019	-7.6
	International Incoming	25,089	27,906	-10.1
Parcels	Domestic	108,348	113,874	-4.9
	International Outgoing	12,815	15,396	-16.8
	International Incoming	47,011	57,154	-17.7

Source: CA, Operators' Returns

3.2 Private Courier Traffic

The traffic in local and international letters and parcels is as shown in Table 16.

Table 16: Courier Items

Indicator/Period		Oct-Dec 25	Jul-Sep 25	Quarterly Variation (%)
Letters	Domestic	796,578	883,278	-9.8
	International Outgoing	15,333	14,834	3.4
	International Incoming	30,513	33,061	-7.7
Parcels	Domestic	3,923,635	3,438,959	14.1
	International Outgoing	25,083	27,619	-9.2
	International Incoming	150,625	134,185	12.3

Source: CA, Operators' Returns

4. BROADCASTING SERVICES

4.1 Subscription to Broadcasting Services

The total number of subscriptions for broadcast services declined by 1.0 per cent to 1.66 million from 1.67 million. In comparison to the preceding quarter, DTT subscriptions declined by 1.3 percent, with GoTV and Star Times losing 0.8 and 1.7 percent of their subscribers, respectively, as shown in Table 17.

Table 17: Broadcasting Subscriptions

Indicator/Period		Dec-25	Sep-25	Quarterly Variation (%)
DTT	Go TV	440,375	444,007	-0.8
	Star Times	492,163	500,906	-1.7
	Sub-Total	932,538	944,913	-1.3
DTH	Azam	34,233	31,069	10.2
	MultiChoice (DSTV)	270,503	270,017	0.2
	Star Times	186,283	199,270	-6.5
	Wananchi (Zuku)	190,557	186,248	2.3
	Sub-Total	681,576	686,604	-0.7
Cable	Cable One	1,212	1,281	-5.4
	CTN (MSA)	537	398	34.9
	Wananchi (ZUKU)	45,800	44,593	2.7
	Hirani	758	758	0.0
	Wadani Cable	95	95	0.0
	Sub-Total	48,402	47,125	2.7
Total	1,662,516	1,678,642	-1.0	

Source: CA, Operators' Returns

5. FREQUENCY SPECTRUM MANAGEMENT

In the quarter, the number of microwave links and FM sound broadcasting frequencies assigned increased by 3.4 and 0.2 percent, respectively, as shown in Table 18.

Table 18: Frequency Spectrum Management

Indicator/Period	Oct-Dec 25	Jul-Sep 25	Quarterly Variation (%)
Assigned Microwave Links for Deployment	10,337	9,994	3.4
FM Sound Broadcasting Frequencies Assigned	971	969	0.2

Source: CA,

6. ELECTRONIC TRANSACTIONS AND CYBER SPACE MANAGEMENT

6.1 Registered Domain Names

The number of users registered under *.KE domain* as of December 31st, 2025, grew by 2.2 percent, from 115,653 recorded at the end of the preceding quarter. This growth was largely driven by the *CO.KE sub-*

domain, which registered 2,231 new users. On the other hand, a slight decline was observed in some sub-domains, such as ME.KE and MOBI.KE, mainly due to registrations reaching their expiration and not being renewed, as well as the short-term nature of certain domain usage.

The breakdown of various .KE sub-domains and their respective numbers of registered users, recorded as at December 31st, 2025, are shown in Table 19.

Table 19: .KE Domains

SUB-DOMAIN	USER	Number of Users		
		Dec-25	Sep-25	Quarterly Variation (%)
Total		118,171	115,653	2.2
CO.KE	Companies	104,972	102,741	2.2
OR.KE	Non-Profit Making Organizations	2,088	2,082	0.3
AC.KE	Institutions of Higher Education	1,418	1,420	-0.1
SC.KE	Lower and Middle Level Institutions	993	1,018	-2.5
NE.KE	Personal Websites and E-mail	66	66	0.0
ME.KE	Personal Websites and E-mail	200	209	-4.3
MOBI.KE	Mobile Content	22	25	-12.0
INFO.KE	Information	132	135	-2.2
GO.KE	Government Institutions	890	879	1.3
.KE	Second Level	7,390	7,078	4.4

Source: Kenic

6.2 National Cyber Space Landscape

The KE-CIRT/CC detected 4.6 billion cyber threat events during the quarter under review, representing a 441.3 percent increase from the 0.8 billion events recorded in the preceding quarter. The increase was attributed to inadequate system patching, insufficient user awareness of phishing and other social engineering threat vectors, and the increasing exploitation of AI-driven and machine learning technologies by malicious actors.

In response to the cyber threat events detected, the Authority issued 21.8 million advisories, up from 20.0 million recorded in the previous quarter. Key measures for mitigating emerging cyber threats may be achieved through the implementation of multi-factor authentication with comprehensive password policies, proper network firewall and antivirus software configuration, and continuous enhancement of advisories to emphasize regular system and application patching.

Table 20: Cybersecurity Landscape

Indicator/Period	Threats and Advisories	Oct-Dec 25	Jul-Sep 25	Quarterly Variation (%)
Threats	Malware	70,907,781	31,676,444	123.9
	Brute Force Attacks	42,785,432	18,811,738	127.4
	Web Application Attacks	11,570,134	10,417,253	11.1
	System Vulnerabilities	4,375,339,677	776,542,757	463.4
	Mobile Application Attacks	310,009	76,891	303.2
	DDOS	58,346,952	4,795,584	1,116.7
	Total Cyber Threats		4,559,259,985	842,320,667

Advisories	Malware	591,950	599,655	-1.3
	Brute Force Attacks	1,883,864	1,652,692	14.0
	Web Application Attacks	10,163,027	9,357,296	8.6
	System Attacks	7,831,843	7,456,782	5.0
	Mobile Application Attacks	6,140	11,841	-48.1
	DDOS	1,337,794	872,888	53.3
	Total Cyber Advisories	21,814,618	19,951,154	9.3

Source: National KE-CIRT/CC

CONCLUSION

The data for the second quarter of the 2025/2026 financial year showed continued growth in the digital ecosystem. Growth in active mobile SIM card subscriptions, SIM cards with mobile money enabled, and mobile money agents, smartphones connected to the network, as well as 4G and 5G subscriptions and consumption, reflects the expansion of the ICT sector and its positive contribution to social and economic development. These trends highlight ongoing progress in strengthening digital connectivity and infrastructure through Private or Private-Public-Partnership, and USF, particularly in bridging the digital divide in unserved and underserved regions.