

28th JULY 2021

To ALL Bidders,

RESPONSES TO ALL BIDDERS- CA/PROC/OT/01/2021-2022, TENDER FOR PROVISION OF AIR TRAVEL AGENCY SERVICES

We are in receipt of a request for clarification from some bidder that we wish to clarify as detailed below: -

Question 1

Kindly clarify in the form of tender of the above tender, which will be the LOT is it the Class i.e Economy, Business or 1st class or will it be classified as Domestic, Regional, Rest of Africa and International tickets (Total cost to be carried to the Form of tender).

Response

Attached find the new financial format reflected in the table 1 below, which replaces the one provided for in page 34 of the tender document. Firms must submit their financial proposal in this format (cost for service provision) to aid in the evaluation.

Table 1. Ticketing & transactional fees (Commissions)

Service	A Economy class	B Business class	C 1 st class
	Amount in Kshs.	Amount in Kshs.	Amount in Kshs.
Domestic Tickets (Irrespective of sectors)			
Regional Tickets (East Africa)			
Regional Ticket Booking per ticket for single sector			
Regional Ticket Booking per ticket for up to four sectors			
Regional Ticket Booking per ticket above four sectors			
Tickets for Rest of Africa			

Service	A Economy class	B Business class	C 1 st class
	Amount in Kshs.	Amount in Kshs.	Amount in Kshs.
Ticket Booking to Rest of Africa for single sector			
Ticket Booking to Rest of Africa for up to four sectors			
Ticket Booking to Rest of Africa for more than four sectors			
International Tickets			
International Ticket Booking per ticket for one sector			
International Ticket Booking per ticket for up to four sectors			
International Ticket Booking per ticket for more than four sectors			
Internet Booking Charges			
Change of reservation charges			
Ticket cancellation charges			
Ticket re-issue charges			
Standard Visa visa Processing			
Ticket re-confirmation charges			
Charges for assistance with award of ticket applications on air miles User Please clarify			
Sub total cost			
Grand total cost to be carried to the Form of tender (subtotal A+ B + C)			

ALL other conditions including the closing date and time remain the same.

Yours faithfully,



Mrs. Janet Imunya
FOR: DIRECTOR GENERAL